

SkyBest TV Picture Formatting Instructions

Some of our broadcast channels distribute their signal in HD format only. This may cause some customers to experience a problem with the picture not fitting their television screens. If you are experiencing this problem please follow the instructions below to set your set-top box to "Pan-Scan".

In most cases this will correct the problem.

- On the SkyBest TV remote control press **MENU**
- Use the **arrow buttons** on the remote to scroll to "settings" and press **OK** on the remote
- Enter your Password and press **OK**
- Scroll to "Preferences" and press **OK**
- Scroll to "Hardware Settings" and press **OK**
- Scroll to "TV Configuration" and press **OK**
- Using the **arrow buttons** on the remote change the TV Aspect Ratio to 4:3 then press the **OK** button on the remote (A small green check mark will appear next to your selection)
 - Please note: if you have an HD television set, 16:9 is normally the correct aspect ratio. If you change this to 4:3 you may not see the "edges" of the picture. For example, if ESPN has their logo at the right-hand bottom of the screen, you may see ES instead of ESPN
- Scroll to "Conversion Mode"
- Scroll to "Pan-Scan" and press **OK** (A small green check mark will appear next to your selection)
- Picture Formatting is now complete - press **EXIT** on the remote control to return to programming