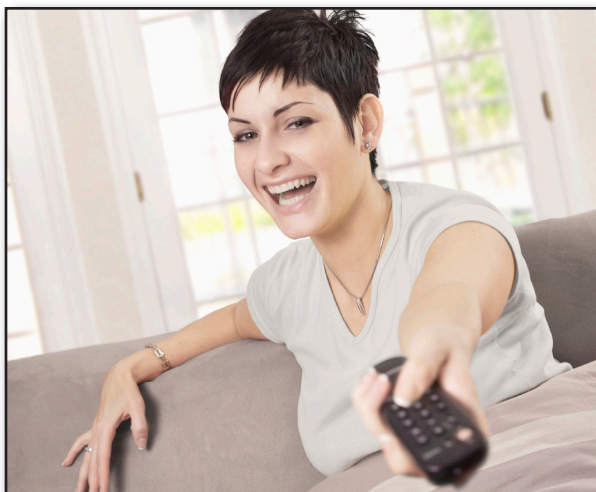


Prices



Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television
for Small Businesses
in Shady Valley, TN



www.SkyBestTV.com



Packages and Channel Line-up

Digital Basic \$34.00

1 SkyZhone HD	93 World PBS
2 TBN	94 Create PBS
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC	188 C-SPAN2
14 WEMT - FOX	224 WLFG - Living Faith TV
16 WJHL - CBS	226 The Inspiration Network
17 WETP - PBS	230 QVC
18 WLNN - MTN	257 MOVIES!
19 WKPT - ABC	258 Cozi TV
21 Alleghany Community TV	260 Heartland
22 Northwestern NC TV	261 Me-TV
29 WCYB - CW	660 WCOK
57 WAPK (MyTV)	680 WSKS
72 UNC EX	690 WMCT
74 UNC KD	

Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	90 Discovery Channel
26 SkyBest Local Weather	91 The Learning Channel
31 ESPN	92 National Geographic
32 ESPN 2	100 Animal Planet
33 ESPN Classic	101 History
34 ESPNNews	106 GSN
35 ESPN U	110 HGTV
39 NFL Network	111 Travel Channel
40 FOX Sports 1	112 Food Network
50 Golf Channel	115 LMN
52 NBC Sports Network	116 Lifetime
53 Outdoor Channel	120 Lifetime Real Women
55 RFD TV	123 E!
61 ABC Family	126 Discovery Fit & Health
64 Disney Channel	129 Hallmark
65 Disney XD	131 AMC
69 Cartoon Network	150 American Heroes Channel
70 Boomerang	153 TruTV
80 Discovery Family Channel	154 Cars.TV
82 The Science Channel	156 Syfy
83 Destination America	161 Bravo
84 Investigation Discovery	169 WGN America
85 OWN (Oprah Winfrey Network)	170 TBS
	171 USA Network

Digital Plus cont.

172 TNT	192 BBC America
175 FX	201 MyDestination.TV
176 A&E	209 Great American Country
180 CNN	216 Comedy.TV
182 HLN	220 The Church Channel
183 FOX News Channel	221 JUCE TV
184 FOX Business Network	222 Smile of a Child
185 CNBC	
186 MSNBC	

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	130 Hallmark Movies & Mysteries
47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
54 The Sportsman Channel	152 Esquire
63 Disney Jr.	158 Fusion
78 Pets.TV	164 Cloo
86 Outside TV	165 Chiller
102 H2	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1149 AXS TV
1002 TBN HD	1153 TruTV HD
1004 WUNL - PBS HD	1154 Cars.TV HD
1005 WCYB - NBC HD	1156 Syfy HD
1014 WEMT - FOX HD	1161 Bravo HD
1016 WJHL - CBS HD	1162 Universal HD
1017 WETP - PBS HD	1169 WGN America HD
1019 WKPT - ABC HD	1170 TBS HD
1155 Velocity	1171 USA Network HD
	1172 TNT HD

HD Plus

1031 ESPN HD	1175 FX HD
1032 ESPN2 HD	1176 A&E HD
1034 ESPNNews HD	1180 CNN HD
1035 ESPNU HD	1182 HLN HD
1039 NFL Network HD	1183 FOX News Channel HD
1040 FOX Sports 1 HD	1184 FOX Business Network HD
1050 Golf Channel HD	1185 CNBC HD
1052 NBC Sports Network HD	1186 MSNBC HD
1053 Outdoor Channel HD	1192 BBC America HD
1061 ABC Family HD	1201 MyDestination.TV HD
1064 Disney HD	1209 Great American Country HD
1065 Disney XD HD	1216 Comedy.TV HD

HD Premier

1069 Cartoon Network HD	1041 FOX Sports 2 HD
1080 Discovery Family Channel HD	1047 SEC Network HD
1082 Science Channel HD	1063 Disney Jr. HD
1083 Destination America HD	1078 Pets.TV HD
1084 Investigation Discovery HD	1086 Outside TV HD
1090 Discovery Channel HD	1102 H2 HD
1091 The Learning Channel HD	1113 Recipe.TV HD
1092 National Geographic HD	1114 FYI HD
1100 Animal Planet HD	1130 Hallmark Movies & Mysteries HD
1101 History HD	1140 Turner Classic Movies HD
1110 HGTV HD	1158 Fusion HD
1111 Travel HD	1206 ES.TV HD
1112 Food Network HD	
1115 LMN HD	
1116 Lifetime HD	
1123 E! HD	
1129 Hallmark HD	
1148 HD Net Movies	

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV