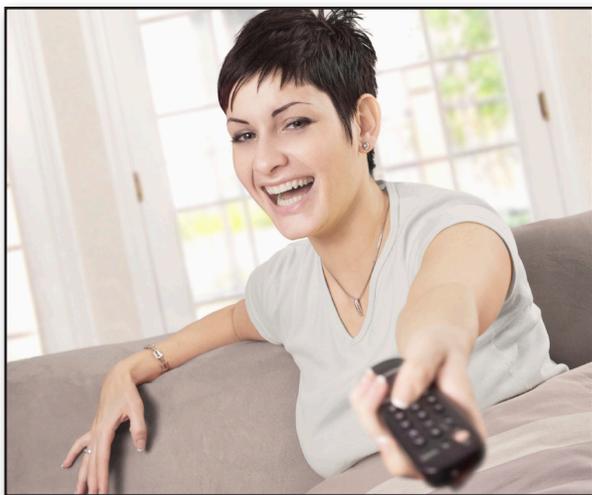


## Prices



### Packages

Digital Premier	\$120.00/mo.
Digital Plus	\$110.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$50.00/mo.
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### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

# SkyBestTV

## Digital Television for Hospitality Businesses in Shady Valley, TN



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up

### Digital Basic \$34.00

1 SkyZhone HD	93 World PBS
2 TBN	94 Create PBS
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC	188 C-SPAN2
14 WEMT - FOX	224 WLFG - Living Faith TV
16 WJHL - CBS	226 The Inspiration Network
17 WETP - PBS	230 QVC
18 WLNN - MTN	257 MOVIES!
19 WKPT - ABC	Community TV
21 Alleghany	258 Cozi TV
22 Northwestern NC TV	260 Heartland
29 WCYB - CW	261 Me-TV
57 WAPK (MyTV)	660 WCOK
72 UNC EX	680 WSKS
74 UNC KD	690 WMCT

### Digital Plus \$110.00

Includes all Basic programming

25 The Weather Channel	90 Discovery Channel
26 SkyBest Local Weather	91 The Learning Channel
31 ESPN	92 National Geographic
32 ESPN 2	100 Animal Planet
33 ESPN Classic	101 History
34 ESPNNews	106 GSN
35 ESPN U	110 HGTV
39 NFL Network	111 Travel Channel
50 Golf Channel	112 Food Network
52 NBC Sports Network	115 LMN
53 Outdoor Channel	116 Lifetime
55 RFD TV	120 Lifetime
61 ABC Family	Real Women
64 Disney Channel	123 E!
65 Disney XD	126 Discovery Fit & Health
69 Cartoon Network	129 Hallmark
70 Boomerang	131 AMC
80 Discovery Family Channel	150 American Heroes Channel
82 The Science Channel	153 TruTV
83 Destination America	154 Cars.TV
84 Investigation Discovery	156 Syfy
85 OWN (Oprah Winfrey Network)	161 Bravo
	169 WGN America

### Digital Plus cont.

170 TBS	186 MSNBC
171 USA Network	192 BBC America
172 TNT	201 MyDestination.TV
175 FX	209 Great American Country
176 A&E	216 Comedy.TV
180 CNN	220 The Church Channel
182 HLN	221 JUCE TV
183 FOX News Channel	222 Smile of a Child
184 FOX Business Network	
185 CNBC	

### Digital Premier \$120.00

Includes all Basic & Plus programming

47 SEC Network	Mysteries
48 Tennis Channel	140 Turner Classic Movies
54 The Sportsman Channel	142 FX Movie Channel
63 Disney Jr.	152 Esquire
78 Pets.TV	158 Fusion
86 Outside TV	164 Cloo
102 H2	165 Chiller
113 Recipe.TV	206 ES.TV
114 FYI	225 Daystar
130 Hallmark Movies &	

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

1001 SkyZhone HD	1153 TruTV HD
1002 TBN HD	1154 Cars.TV HD
1004 WUNL - PBS HD	1156 Syfy HD
1005 WCYB - NBC HD	1161 Bravo HD
1014 WEMT - FOX HD	1162 Universal HD
1016 WJHL - CBS HD	1169 WGN America HD
1017 WETP - PBS HD	1170 TBS HD
1019 WKPT - ABC HD	1171 USA Network HD
1155 Velocity	1172 TNT HD
	1175 FX HD
	1176 A&E HD

#### HD Plus

1031 ESPN HD	1180 CNN HD
1032 ESPN2 HD	1182 HLN HD
1034 ESPNNews HD	1183 FOX News Channel HD
1035 ESPNU HD	1184 FOX Business Network HD
1039 NFL Network HD	1185 CNBC HD
1050 Golf Channel HD	1186 MSNBC HD
1052 NBC Sports Network HD	1192 BBC America HD
1053 Outdoor Channel HD	1201 MyDestination.TV HD
1061 ABC Family HD	1209 Great American Country HD
1064 Disney HD	1216 Comedy.TV HD
1065 Disney XD HD	
1069 Cartoon Network HD	

#### HD Premier

1080 Discovery Family Channel HD	1047 SEC Network HD
1082 Science Channel HD	1063 Disney Jr. HD
1083 Destination America HD	1078 Pets.TV HD
1084 Investigation Discovery HD	1086 Outside TV HD
1090 Discovery Channel HD	1102 H2 HD
1091 The Learning Channel HD	1113 Recipe.TV HD
1092 National Geographic HD	1114 FYI HD
1100 Animal Planet HD	1130 Hallmark Movies & Mysteries HD
1101 History HD	1140 Turner Classic Movies HD
1111 Travel HD	1158 Fusion HD
1115 LMN HD	1206 ES.TV HD

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV