Prices



Packages

Digital Premier \$80.00/mo.

Digital Plus \$75.00/mo.

Digital Basic \$34.00/mo.

ESPN PPV (Seasonal) \$ Varies

NFL RedZone (Seasonal) \$ Varies

Music Choice \$25.00/mo.

High-Defininition Access

HD Access \$11.00/mo.

Set-Top Boxes (STB)

 Set-Top Box
 \$3.95/mo.

 DVR STB - 320 GB
 \$8.95/mo.

 DVR STB - 1 Terabyte (TB)
 \$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBest (TV)

Digital Television for Small Businesses Alleghany



www.SkyBestTV.com



Packages and Channel Line-up Alleghany

Digital Basic \$34.00

SkyZhone HD	94	Create PBS
TBN	187	C-SPAN
WBTV - CBS	188	C-SPAN2
WUNL - PBS	224	WLFG - Living
WXII - NBC		Faith TV
WGHP - FOX	226	The Inspiration
WSOC - ABC		Network
WCCB - CW		QVC
WAXN - IND	259	LAFF TV
WETP - PBS	261	Me-TV
WLNN - MTN	262	Antenna TV
Alleghany	263	ThisTV
		Bounce TV
Northwestern NC TV	265	GRIT TV
UNC EX	660	WCOK
UNC KD	680	WKSK
World PBS	690	WMCT
	TBN WBTV - CBS WUNL - PBS WXII - NBC WGHP - FOX WSOC - ABC WCCB - CW WAXN - IND WETP - PBS WLNN - MTN Alleghany Community TV Northwestern NC TV UNC EX UNC KD	TBN 187 WBTV - CBS 188 WUNL - PBS 224 WXII - NBC WGHP - FOX 226 WSOC - ABC WCCB - CW 230 WAXN - IND 259 WETP - PBS 261 WLNN - MTN 262 Alleghany 263 Community TV Northwestern NC TV 265 UNC EX 660 UNC KD 680

Digital Plus \$75.00

ncli	udes all Basic programmir	ng	
25	The Weather Channel	82	The Science Channel
26	SkyBest Local Weather	83	Destination America
31	EŠPN	84	Investigation Discovery
32	ESPN 2	85	OWN (Oprah Winfrey
33	ESPN Classic		Network)
34	ESPNews	90	Discovery Channel
35	ESPN U	91	The Learning
39	NFL Network		Channel
40	FOX Sports 1	92	National
50			Geographic
52	NBC Sports Network	100	Animal Planet
53		101	History
55		106	GSN
61	ABC Family	110	HGTV
64	Disney Channel	111	Travel Channel
65	Disney XD	112	Food Network
69	Cartoon Network	115	LMN
70	9		Lifetime
80	Discovery Family	120	Lifetime
	Channel		Real Women

Digital Plus cont.

123 E!	176 A&E
126 Discovery Life Channel	180 CNN
129 Hallmark	182 HLN
131 AMC	183 FOX News Channel
150 American Heroes	184 FOX Business Network
Channel	185 CNBC
153 TruTV	186 MSNBC
154 Cars.TV	192 BBC America
	201 MyDestination.TV
156 Syfy	209 Great American
161 Bravo	Country
169 WGN America	216 Comedy.TV
170 TBS	220 The Church
171 USA Network	Channel
172 TNT	221 JUCE TV
175 FX	222 Smile of a Child

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	130 Hallmark Movies &
47 SEC Network	Mysteries.
48 Tennis Channel	140 Turner Classic Movies
54 The Sportsman	142 FX Movie Channel
Channel .	152 Esquire
63 Disney Jr.	158 Fusion
78 Pets.ŤV	164 Cloo
86 Outside TV	165 Chiller
102 H2	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI [·]	-

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order. 601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD
1002 TBN HD
1003 WBTV-HD - CBS
1004 WUNL-HD - PBS
1007 WXII-HD - NBC
1008 WGHP-HD - FOX
1009 WSOC-HD - ABC
1011 WCCB-HD - CW
1015 WAXN-HD - IND
1017 WETP-HD - PBS
1155 Velocity

1032 ES 1034 ES 1035 ES 1039 N 1040 FG 1050 G 1052 N 1053 O 1061 A 1064 D	IS SPN HD SPN2 HD SPNU HD SPNU HD FL Network HD OX Sports 1 HD olf Channel HD BC Sports Network HD utdoor Channel HD BC Family HD isney HD isney XD HD artoon Network HD
1069 C	artoon Network HD
	iscovery Family hannel HD
	cience Channel HD
	estination merica HD
	vestigation
D	iscovery HD iscovery Channel HD
1090 D	ne Learning
	hannel HD
1092 N	
1100 A 1101 H 1110 H 1111 Tr 1112 F	eographic HD nimal Planet HD istory HD GTV HD avel HD pod Network HD
1115 LN	MN HD

1149 AXS TV
1153 TruTV HD
1154 Cars.TV HD
1156 Syfy HD
1161 Bravo HD
1162 Universal HD
1169 WGN America HD
1170 TBS HD

1171 USA Network HD 1172 TNT HD

1175 FX HD 1176 A&E HD 1180 CNN HD 1182 HLN HD

1183 FOX News Channel HD

1184 FOX Business Network HD 1185 CNBC HD 1186 MSNBC HD 1192 BBC America HD 1201 MyDestination.TV HD 1209 Great American Country HD 1216 Comedy.TV HD

HD Premier

1041 FOX Sports 2 HD 1047 SEC Network HD 1063 Disney Jr. HD 1078 Pets.TV HD 1086 Outside TV HD 1102 H2 HD 1113 Recipe.TV HD 1114 FYI HD 1130 Hallmark Movies & Mysteries HD 1140 Turner Classic Movies HD 1158 Fusion HD 1206 ES.TV HD

A La Carte

1043 NFL RedZone HD (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

• An HD Television

1148 HD Net Movies

1116 Lifetime HD 1123 E! HD 1129 Hallmark HD

- An HDMI cable or HD component cables
- HD Access through SkyBest TV