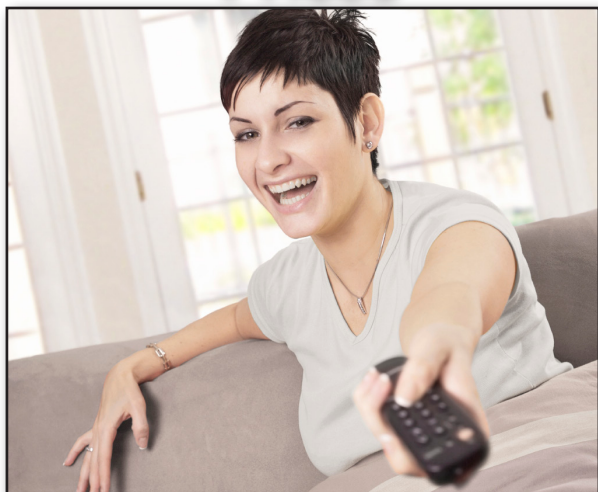


Prices



Packages

Digital Premier	\$69.00/mo.
Digital Plus	\$64.00/mo.
Digital Basic	\$24.00/mo.
Movie Paks	\$ Varies
NFL RedZone	\$ Varies
Digital Music	FREE

Add-On Services

High-Definition Access	\$10.00/mo.
Whole Home DVR	\$5.00/mo.

Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television for Shady Valley, TN



SkyLine SkyBest



TN Packages and Channel Line-up

Digital Basic \$24.00

- | | |
|---------------------------|---|
| 1 SkyZhone HD | 122 HSN |
| 2 TBN | 187 C-SPAN |
| 4 WUNL - PBS | 188 C-SPAN2 |
| 5 WCYB - NBC | 224 WLFG - Living Faith TV |
| 14 WEMT - FOX | 226 The Inspiration Network |
| 16 WJHL - CBS | 230 QVC |
| 17 WETP - PBS | 233 Jewelry TV |
| 18 WLNN - MTN | 257 MOVIES! |
| 19 WJHL - ABC | 258 Cozi TV |
| 21 Alleghany Community TV | 260 Escape |
| 22 Northwestern NC TV | 261 Me-TV |
| 29 WCYB - CW | 660 WCOK |
| 56 EVINE Live | 680 WKSK |
| 57 WKPT (MyTV) | 690 WMCT |
| 72 UNC EX | Plus, 50 Digital Music Channels (601-650) |
| 74 UNC KD | |
| 93 World PBS | |
| 94 Create PBS | |

Digital Plus \$64.00 Includes all Basic programming

- | | |
|--------------------------------|---------------------------------|
| 25 The Weather Channel | 90 Discovery Channel |
| 26 SkyBest Local Weather | 91 The Learning Channel |
| 30 FOX Sports Southeast TN | 92 National Geographic |
| 31 ESPN | 99 Nat Geo Wild |
| 32 ESPN 2 | 100 Animal Planet |
| 33 ESPN Classic | 101 History |
| 34 ESPNNews | 106 GSN |
| 35 ESPN U | 110 HGTV |
| 36 FOX Sports Tennessee | 111 Travel Channel |
| 39 NFL Network | 112 Food Network |
| 40 FOX Sports 1 | 115 LMN |
| 50 Golf Channel | 116 Lifetime |
| 52 NBC Sports Network | 120 Lifetime Real Women |
| 53 Outdoor Channel | 121 Oxygen |
| 55 RFD TV | 123 E! |
| 61 Freeform | 126 Discovery Life Channel |
| 64 Disney Channel | 128 WeTV |
| 65 Disney XD | 129 Hallmark |
| 69 Cartoon Network | 130 Hallmark Movies & Mysteries |
| 70 Boomerang | 131 AMC |
| 80 Discovery Family Channel | 138 IFC |
| 82 The Science Channel | 139 Sundance |
| 83 Destination America | 150 American Heroes Channel |
| 84 Investigation Discovery | 153 TruTV |
| 85 OWN (Oprah Winfrey Network) | 154 Cars.TV |
| | 156 Syfy |

Digital Plus cont.

- | | |
|--------------------------|----------------------------|
| 161 Bravo | 185 CNBC |
| 169 WGN America | 186 MSNBC |
| 170 TBS | 192 BBC America |
| 171 USA Network | 193 BBC World News |
| 172 TNT | 201 MyDestination.TV |
| 174 FXX | 209 Great American Country |
| 175 FX | 216 Comedy.TV |
| 176 A&E | 220 The Hillsong Channel |
| 180 CNN | 221 JUCE TV |
| 182 HLN | 222 Smile of a Child |
| 183 FOX News Channel | |
| 184 FOX Business Network | |

Digital Premier \$69.00

Includes all Basic & Plus programming

- | | |
|--------------------------|---------------------------|
| 41 FOX Sports 2 | 114 FYI |
| 44 FOX Sports Atlantic | 140 Turner Classic Movies |
| 45 FOX Sports Central | 142 FX Movie Channel |
| 46 FOX Sports Pacific | 152 Esquire |
| 47 SEC Network | 158 Fusion |
| 48 Tennis Channel | 159 Viceland |
| 54 The Sportsman Channel | 164 Cloo |
| 63 Disney Jr. | 165 Chiller |
| 78 Pets.TV | 206 ES.TV |
| 86 Outside TV | 210 BlueHighways TV |
| 109 DIY (Do-It-Yourself) | 225 Daystar |
| 113 Recipe.TV | |

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

Movie Paks

HBO \$18.00/mo.

- 300 HBO
- 301 HBO Comedy
- 302 HBO Family
- 303 HBO 2
- 304 HBO Signature
- 305 HBO Zone

CINEMAX \$16.00/mo.

- 310 Cinemax
- 311 ActionMax
- 312 MoreMax
- 313 ThrillerMax

SHOWTIME/TMC/FLIX \$18.00/mo.

- 320 Showtime
- 321 Showtime Extreme
- 322 Showtime Family Zone
- 323 Showtime Next

- 324 Showtime Showcase
- 325 Showtime Too
- 326 Showtime Women
- 327 Showtime Beyond
- 330 The Movie Channel
- 331 The Movie Channel Xtra
- 335 FLIX

STARZ/ENCORE \$18.00/mo.

- 350 Starz
- 351 Starz Cinema
- 352 Starz Kids & Family
- 353 Starz Edge
- 360 Starz Encore
- 361 Starz Encore Action
- 362 Starz Encore Black
- 363 Starz Encore Classic
- 364 Starz Encore Suspense
- 365 Starz Encore Westerns
- 366 Starz Encore Family

High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Movie Paks

- | | |
|---------------------------|-------------------------------------|
| 1300 HBO HD | 1115 LMN HD |
| 1310 Cinemax HD | 1116 Lifetime HD |
| 1320 Showtime HD | 1123 E! HD |
| 1330 The Movie Channel HD | 1129 Hallmark HD |
| 1350 Starz HD | 1130 Hallmark Movies & Mysteries HD |
| | 1148 HD Net Movies |

HD Basic

- | | |
|---------------------|---------------------|
| 1001 SkyZhone HD | 1149 AXS TV |
| 1002 TBN HD | 1153 TruTV HD |
| 1004 WUNL - PBS HD | 1154 Cars.TV HD |
| 1005 WCYB - NBC HD | 1156 Syfy HD |
| 1014 WEMT - FOX HD | 1161 Bravo HD |
| 1016 WJHL - CBS HD | 1162 Universal HD |
| 1017 WETP - PBS HD | 1169 WGN America HD |
| 1019 WJHL - ABC HD | 1170 TBS HD |
| 1029 WCYB - CW HD | 1171 USA Network HD |
| 1057 WKPT (MyTV) HD | 1172 TNT HD |
| 1155 Velocity | 1174 FXX HD |

HD Plus

- | | |
|---------------------------------|--------------------------------|
| 1025 The Weather Channel HD | 1175 FX HD |
| 1030 FOX Sports Southeast TN HD | 1176 A&E HD |
| 1031 ESPN HD | 1180 CNN HD |
| 1032 ESPN2 HD | 1182 HLN HD |
| 1034 ESPNNews HD | 1183 FOX News Channel HD |
| 1035 ESPNU HD | 1184 FOX Business Network HD |
| 1036 FOX Sports Tennessee HD | 1185 CNBC HD |
| 1039 NFL Network HD | 1186 MSNBC HD |
| 1040 FOX Sports 1 HD | 1192 BBC America HD |
| 1050 Golf Channel HD | 1201 MyDestination.TV HD |
| 1052 NBC Sports Network HD | 1209 Great American Country HD |
| 1053 Outdoor Channel HD | 1216 Comedy.TV HD |

HD Premier

- | |
|-------------------------------|
| 1041 FOX Sports 2 HD |
| 1047 SEC Network HD |
| 1063 Disney Jr. HD |
| 1078 Pets.TV HD |
| 1086 Outside TV HD |
| 1109 DIY HD |
| 1113 Recipe.TV HD |
| 1114 FYI HD |
| 1140 Turner Classic Movies HD |
| 1158 Fusion HD |
| 1159 Viceland HD |
| 1206 ES.TV HD |
| 1210 BlueHighways TV HD |

A La Carte

- 1043 NFL RedZone HD
- (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV