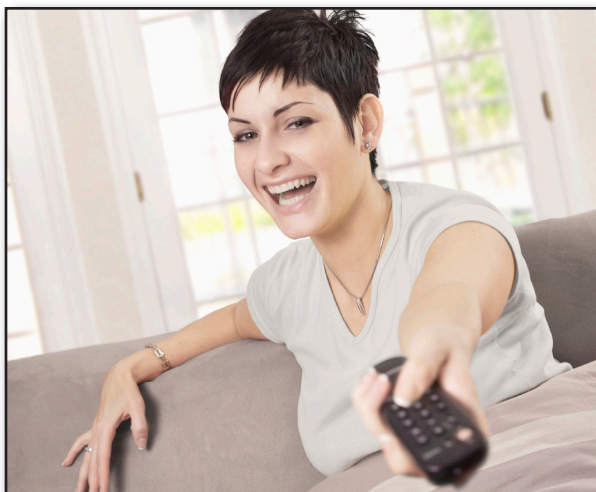


Prices



Packages

Digital Premier	\$120.00/mo.
Digital Plus	\$110.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$50.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television
for Hospitality Businesses
in Shady Valley, TN



www.SkyBestTV.com



Packages and Channel Line-up

Digital Basic \$34.00

- | | |
|---------------------------|-----------------------------|
| 1 SkyZhone HD | 93 World PBS |
| 2 TBN | 94 Create PBS |
| 4 WUNL - PBS | 187 C-SPAN |
| 5 WCYB - NBC | 188 C-SPAN2 |
| 14 WEMT - FOX | 224 WLFG - Living Faith TV |
| 16 WJHL - CBS | 226 The Inspiration Network |
| 17 WETP - PBS | 230 QVC |
| 18 WLNN - MTN | 257 MOVIES! |
| 19 WJHL - ABC | 258 Cozi TV |
| 21 Allegheny Community TV | 260 Escape |
| 22 Northwestern NC TV | 261 Me-TV |
| 29 WCYB - CW | 660 WCOK |
| 57 WKPT (MyTV) | 680 WSKS |
| 72 UNC EX | 690 WMCT |
| 74 UNC KD | |

Digital Plus \$110.00

Includes all Basic programming

- | | |
|-----------------------------|---------------------------------|
| 25 The Weather Channel | 85 OWN (Oprah Winfrey Network) |
| 26 SkyBest Local Weather | 90 Discovery Channel |
| 31 ESPN | 91 The Learning Channel |
| 32 ESPN 2 | 92 National Geographic |
| 33 ESPN Classic | 99 Nat Geo Wild |
| 34 ESPNNews | 100 Animal Planet |
| 35 ESPN U | 101 History |
| 39 NFL Network | 106 GSN |
| 50 Golf Channel | 110 HGTV |
| 52 NBC Sports Network | 111 Travel Channel |
| 53 Outdoor Channel | 112 Food Network |
| 55 RFD TV | 115 LMN |
| 61 Freeform | 116 Lifetime |
| 64 Disney Channel | 120 Lifetime Real Women |
| 65 Disney XD | 121 Oxygen |
| 69 Cartoon Network | 123 E! |
| 70 Boomerang | 126 Discovery Life Channel |
| 80 Discovery Family Channel | 128 WeTV |
| 82 The Science Channel | 129 Hallmark |
| 83 Destination America | 130 Hallmark Movies & Mysteries |
| 84 Investigation Discovery | |

Digital Plus cont.

- | | |
|-----------------------------|----------------------------|
| 131 AMC | 180 CNN |
| 138 IFC | 182 HLN |
| 139 Sundance | 183 FOX News Channel |
| 150 American Heroes Channel | 184 FOX Business Network |
| 153 TruTV | 185 CNBC |
| 154 Cars.TV | 186 MSNBC |
| 156 Syfy | 192 BBC America |
| 161 Bravo | 193 BBC World News |
| 169 WGN America | 201 MyDestination.TV |
| 170 TBS | 209 Great American Country |
| 171 USA Network | 216 Comedy.TV |
| 172 TNT | 220 The Hillsong Channel |
| 175 FX | 221 JUCE TV |
| 176 A&E | 222 Smile of a Child |

Digital Premier \$120.00

Includes all Basic & Plus programming

- | | |
|--------------------------|---------------------------|
| 47 SEC Network | 140 Turner Classic Movies |
| 48 Tennis Channel | 142 FX Movie Channel |
| 54 The Sportsman Channel | 152 Esquire |
| 63 Disney Jr. | 158 Fusion |
| 78 Pets.TV | 159 Viceland |
| 86 Outside TV | 164 Cloo |
| 113 Recipe.TV | 165 Chiller |
| 114 FYI | 206 ES.TV |
| | 225 Daystar |

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

- | | |
|---------------------|-------------------------------------|
| 1001 SkyZhone HD | 1130 Hallmark Movies & Mysteries HD |
| 1002 TBN HD | 1148 HD Net Movies |
| 1004 WUNL - PBS HD | 1149 AXS TV |
| 1005 WCYB - NBC HD | 1153 TruTV HD |
| 1014 WEMT - FOX HD | 1154 Cars.TV HD |
| 1016 WJHL - CBS HD | 1156 Syfy HD |
| 1017 WETP - PBS HD | 1161 Bravo HD |
| 1019 WJHL - ABC HD | 1162 Universal HD |
| 1029 WCYB - CW HD | 1169 WGN America HD |
| 1057 WKPT - MyTV HD | 1170 TBS HD |
| 1155 Velocity | 1171 USA Network HD |

HD Plus

- | | |
|-----------------------------|--------------------------------|
| 1025 The Weather Channel HD | 1172 TNT HD |
| 1031 ESPN HD | 1175 FX HD |
| 1032 ESPN2 HD | 1176 A&E HD |
| 1034 ESPNNews HD | 1180 CNN HD |
| 1035 ESPNU HD | 1182 HLN HD |
| 1039 NFL Network HD | 1183 FOX News Channel HD |
| 1050 Golf Channel HD | 1184 FOX Business Network HD |
| 1052 NBC Sports Network HD | 1185 CNBC HD |
| 1053 Outdoor Channel HD | 1186 MSNBC HD |
| 1061 Freeform HD | 1192 BBC America HD |
| 1064 Disney HD | 1201 MyDestination.TV HD |
| 1065 Disney XD HD | 1209 Great American Country HD |
| 1069 Cartoon Network HD | 1216 Comedy.TV HD |

HD Premier

- | |
|-------------------------------|
| 1047 SEC Network HD |
| 1063 Disney Jr. HD |
| 1078 Pets.TV HD |
| 1086 Outside TV HD |
| 1113 Recipe.TV HD |
| 1114 FYI HD |
| 1140 Turner Classic Movies HD |
| 1158 Fusion HD |
| 1159 Viceland HD |
| 1206 ES.TV HD |

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV