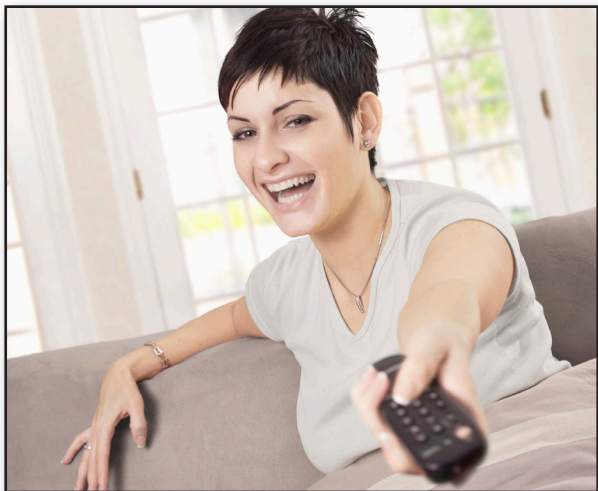


Prices



Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television for Small Businesses Alleghany



www.SkyBestTV.com



Packages and Channel Line-up Alleghany

Digital Basic \$34.00

1 SkyZhone HD	94 Create PBS
2 TBN	187 C-SPAN
3 WBTV - CBS	188 C-SPAN2
4 WUNL - PBS	224 WLFG - Living
7 WXII - NBC	Faith TV
8 WGHP - FOX	226 The Inspiration
9 WSOC - ABC	Network
11 WCCB - CW	230 QVC
15 WAXN - IND	259 LAFF TV
17 WETP - PBS	261 Me-TV
18 WLNN - MTN	262 Antenna TV
21 Alleghany	263 ThisTV
Community TV	264 Bounce TV
22 Northwestern NC TV	265 GRIT TV
72 UNC EX	660 WCOK
74 UNC KD	680 WSKS
93 World PBS	690 WMCT

Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	83 Destination America
26 SkyBest Local Weather	84 Investigation Discovery
31 ESPN	85 OWN (Oprah Winfrey
32 ESPN 2	Network)
33 ESPN Classic	90 Discovery Channel
34 ESPNNews	91 The Learning
35 ESPN U	Channel
39 NFL Network	92 National
40 FOX Sports 1	Geographic
50 Golf Channel	99 Nat Geo Wild
52 NBC Sports Network	100 Animal Planet
53 Outdoor Channel	101 History
55 RFD TV	106 GSN
61 Freeform	110 HGTV
64 Disney Channel	111 Travel Channel
65 Disney XD	112 Food Network
69 Cartoon Network	115 LMN
70 Boomerang	116 Lifetime
80 Discovery Family	120 Lifetime
Channel	Real Women
82 The Science Channel	121 Oxygen

Digital Plus cont.

123 E!	172 TNT
126 Discovery Life Channel	175 FX
128 WeTV	176 A&E
129 Hallmark	180 CNN
130 Hallmark Movies &	182 HLN
Mysteries	183 FOX News Channel
131 AMC	184 FOX Business Network
138 IFC	185 CNBC
139 Sundance	186 MSNBC
150 American Heroes	192 BBC America
Channel	193 BBC World News
153 TruTV	201 MyDestination.TV
154 Cars.TV	209 Great American
156 Syfy	Country
161 Bravo	216 Comedy.TV
169 WGN America	220 The Hillson Channel
170 TBS	221 JUCE TV
171 USA Network	222 Smile of a Child

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	140 Turner Classic Movies
47 SEC Network	142 FX Movie Channel
48 Tennis Channel	152 Esquire
54 The Sportsman	158 Fusion
Channel	159 Viceland
63 Disney Jr.	164 Cloo
78 Pets.TV	165 Chiller
86 Outside TV	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1123 E! HD
1002 TBN HD	1129 Hallmark HD
1003 WBTV-HD - CBS	1130 Hallmark Movies &
1004 WUNL-HD - PBS	Mysteries HD
1007 WXII-HD - NBC	1148 HD Net Movies
1008 WGHP-HD - FOX	1149 AXS TV
1009 WSOC-HD - ABC	1153 TruTV HD
1011 WCCB-HD - CW	1154 Cars.TV HD
1015 WAXN-HD - IND	1156 Syfy HD
1017 WETP-HD - PBS	1161 Bravo HD
1155 Velocity	1162 Universal HD
	1169 WGN America HD
	1170 TBS HD
	1171 USA Network HD

HD Plus

1025 The Weather Channel	1172 TNT HD
HD	1175 FX HD
1031 ESPN HD	1176 A&E HD
1032 ESPN2 HD	1180 CNN HD
1034 ESPNNews HD	1182 HLN HD
1035 ESPNU HD	1183 FOX News Channel HD
1039 NFL Network HD	1184 FOX Business Network HD
1040 FOX Sports 1 HD	1185 CNBC HD
1050 Golf Channel HD	1186 MSNBC HD
1052 NBC Sports Network HD	1192 BBC America HD
1053 Outdoor Channel HD	1201 MyDestination.TV HD
1061 Freeform HD	1209 Great American
1064 Disney HD	Country HD
1065 Disney XD HD	1216 Comedy.TV HD
1069 Cartoon Network HD	
1080 Discovery Family	
Channel HD	
1082 Science Channel HD	
1083 Destination	
America HD	
1084 Investigation	
Discovery HD	
1090 Discovery Channel HD	
1091 The Learning	
Channel HD	
1092 National	
Geographic HD	
1099 Nat Geo Wild HD	
1100 Animal Planet HD	
1101 History HD	
1110 HGTV HD	
1111 Travel HD	
1112 Food Network HD	
1115 LMN HD	
1116 Lifetime HD	

HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1113 Recipe.TV HD
1114 FYI HD
1140 Turner Classic
Movies HD
1158 Fusion HD
1159 Viceland HD
1206 ES.TV HD

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV