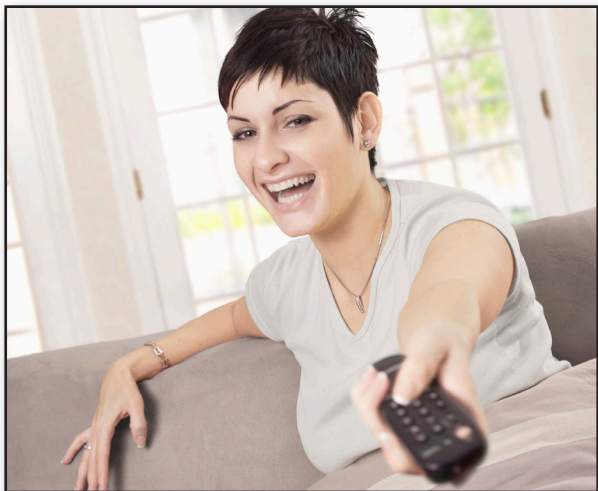


Prices



Packages

Digital Premier	\$80.00/mo.
Digital Plus	\$75.00/mo.
Digital Basic	\$34.00/mo.
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

SkyBestTV

Digital Television
for Small Businesses
Ashe, Avery & Watauga



www.SkyBestTV.com



Packages and Channel Line-up Ashe, Avery & Watauga

Digital Basic \$34.00

1 SkyZhone HD	94 Create PBS
2 TBN	187 C-SPAN
3 WBTV - CBS	188 C-SPAN2
4 WUNL - PBS	224 WLFG - Living Faith TV
5 WCYB - NBC	226 The Inspiration Network
7 WXII - NBC	227 SonLife Broadcasting Network (SBN)
9 WSOC - ABC	230 QVC
10 WJZY - FOX	257 MOVIES!
11 WCCB - CW	259 LAFF TV
12 WMYT - MyTV	261 Me-TV
15 WAXN - IND	262 Antenna TV
17 WETP - PBS	264 Bounce TV
18 WLNN - MTN	265 GRIT TV
21 Alleghany Community TV	660 WCOK
22 Northwestern NC TV	680 WSKS
72 UNC EX	690 WMCT
74 UNC KD	
93 World PBS	

Digital Plus \$75.00

Includes all Basic programming

25 The Weather Channel	83 Destination America
26 SkyBest Local Weather	84 Investigation Discovery
31 ESPN	85 OWN (Oprah Winfrey Network)
32 ESPN 2	90 Discovery Channel
33 ESPN Classic	91 The Learning Channel
34 ESPNNews	92 National Geographic
35 ESPN U	99 Nat Geo Wild
39 NFL Network	100 Animal Planet
40 FOX Sports 1	101 History
50 Golf Channel	106 GSN
52 NBC Sports Network	110 HGTV
53 Outdoor Channel	111 Travel Channel
55 RFD TV	112 Food Network
61 Freeform	115 LMN
64 Disney Channel	116 Lifetime
65 Disney XD	120 Lifetime Real Women
69 Cartoon Network	121 Oxygen
70 Boomerang	
80 Discovery Family Channel	
82 The Science Channel	

Digital Plus cont.

123 E!	172 TNT
126 Discovery Life Channel	175 FX
128 WeTV	176 A&E
129 Hallmark	180 CNN
130 Hallmark Movies & Mysteries.	182 HLN
131 AMC	183 FOX News Channel
138 IFC	184 FOX Business Network
139 Sundance	185 CNBC
150 American Heroes Channel	186 MSNBC
153 TruTV	192 BBC America
154 Cars.TV	193 BBC World News
156 Syfy	201 MyDestination.TV
161 Bravo	209 Great American Country
169 WGN America	216 Comedy.TV
170 TBS	220 The Hillsong Channel
171 USA Network	221 JUCE TV
	222 Smile of a Child

Digital Premier \$80.00

Includes all Basic & Plus programming

41 FOX Sports 2	140 Turner Classic Movies
47 SEC Network	142 FX Movie Channel
48 Tennis Channel	152 Esquire
54 The Sportsman Channel	158 Fusion
63 Disney Jr.	159 Viceland
78 Pets.TV	164 Cloo
86 Outside TV	165 Chiller
113 Recipe.TV	206 ES.TV
114 FYI	225 Daystar

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1115 LMN HD
1002 TBN HD	1116 Lifetime HD
1003 WBTV-HD - CBS	1123 E! HD
1004 WUNL-HD - PBS	1129 Hallmark HD
1005 WCYB-HD - NBC	1130 Hallmark Movies & Mysteries HD
1007 WXII-HD - NBC	1148 HD Net Movies
1009 WSOC-HD - ABC	1149 AXS TV
1010 WJZY-HD - FOX	1153 TruTV HD
1011 WCCB-HD - CW	1154 Cars.TV HD
1012 WMYT-HD - MyTV	1156 Syfy HD
1015 WAXN-HD - IND	1161 Bravo HD
1017 WETP-HD - PBS	1162 Universal HD
1155 Velocity	1169 WGN America HD

HD Plus

1025 The Weather Channel HD	1171 USA Network HD
1031 ESPN HD	1172 TNT HD
1032 ESPN2 HD	1175 FX HD
1034 ESPNNews HD	1176 A&E HD
1035 ESPNU HD	1180 CNN HD
1039 NFL Network HD	1182 HLN HD
1040 FOX Sports 1 HD	1183 FOX News Channel HD
1050 Golf Channel HD	1184 FOX Business Network HD
1052 NBC Sports Network HD	1185 CNBC HD
1053 Outdoor Channel HD	1186 MSNBC HD
1061 Freeform HD	1192 BBC America HD
1064 Disney HD	1201 MyDestination.TV HD
1065 Disney XD HD	1209 Great American Country HD
1069 Cartoon Network HD	1216 Comedy.TV HD

HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1113 Recipe.TV HD
1114 FYI HD
1140 Turner Classic Movies HD
1158 Fusion HD
1159 Viceland HD
1206 ES.TV HD

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV