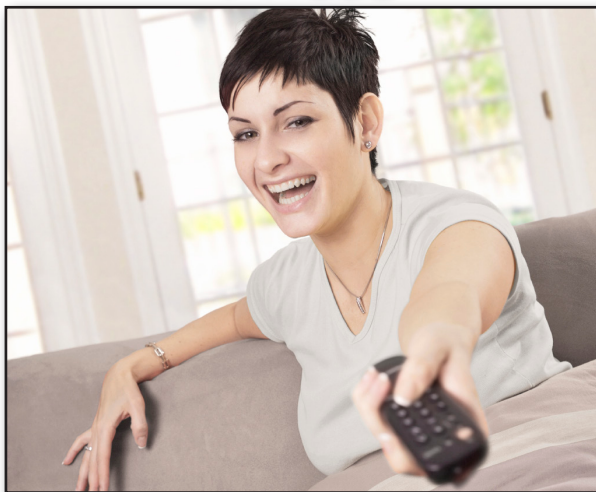


## Prices



### Packages

|                 |             |
|-----------------|-------------|
| Digital Premier | \$69.00/mo. |
| Digital Plus    | \$64.00/mo. |
| Digital Basic   | \$24.00/mo. |
| Movie Paks      | \$ Varies   |
| NFL RedZone     | \$ Varies   |
| Digital Music   | FREE        |

### Add-On Services

|                        |             |
|------------------------|-------------|
| High-Definition Access | \$10.00/mo. |
| Whole Home DVR         | \$5.00/mo.  |

### Set-Top Boxes (STB)

|                           |             |
|---------------------------|-------------|
| Set-Top Box               | \$3.95/mo.  |
| DVR STB - 320 GB          | \$8.95/mo.  |
| DVR STB - 1 Terabyte (TB) | \$13.95/mo. |

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.

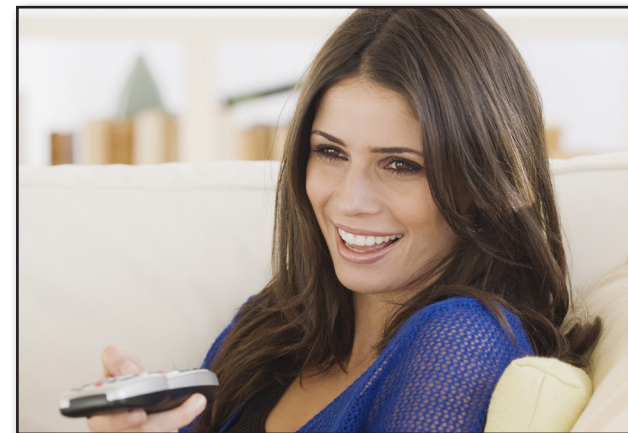


1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$6) will be applied monthly.

# SkyBestTV

## Digital Television Alleghany



# SkyLine SkyBest



## Packages and Channel Line-up Alleghany

### Digital Basic \$24.00

|                           |                                           |
|---------------------------|-------------------------------------------|
| 1 SkyZhone HD             | 94 Create PBS                             |
| 2 TBN                     | 122 HSN                                   |
| 3 WBTB - CBS              | 187 C-SPAN                                |
| 4 WUNL - PBS              | 188 C-SPAN2                               |
| 7 WXII - NBC              | 224 WLFG (Living Faith)                   |
| 8 WGHP - FOX              | 226 The Inspiration Network               |
| 9 WSOC - ABC              | 230 QVC                                   |
| 11 WCCB - CW              | 233 Jewelry TV                            |
| 15 WAXN - IND             | 259 LAFF TV                               |
| 17 WETP - PBS             | 261 Me-TV                                 |
| 18 WLNN - MTN             | 262 Antenna TV                            |
| 20 AppTV                  | 263 ThisTV                                |
| 21 Alleghany Community TV | 264 Bounce TV                             |
| 22 Northwestern NC TV     | 265 GRIT TV                               |
| 56 EVINE Live             | 660 WCOK                                  |
| 72 UNC EX                 | 680 WSKS                                  |
| 73 North Carolina Channel | 690 WMCT                                  |
| 74 Rootle                 | Plus, 50 Digital Music Channels (601-650) |
| 93 World PBS              |                                           |

### Digital Plus \$64.00 Includes all Basic programming

|                             |                                 |
|-----------------------------|---------------------------------|
| 25 The Weather Channel      | 85 OWN (Oprah Winfrey Network)  |
| 26 SkyBest Local Weather    | 90 Discovery Channel            |
| 30 FOX Sports Southeast     | 91 The Learning Channel         |
| 31 ESPN                     | 92 National Geographic          |
| 32 ESPN 2                   | 99 Nat Geo Wild                 |
| 33 ESPN Classic             | 100 Animal Planet               |
| 34 ESPNNews                 | 101 History                     |
| 35 ESPN U                   | 106 GSN                         |
| 36 FOX Sports Carolinas     | 110 HGTV                        |
| 37 MASN                     | 111 Travel Channel              |
| 38 MASN 2                   | 112 Food Network                |
| 39 NFL Network              | 115 LMN                         |
| 40 FOX Sports 1             | 116 Lifetime                    |
| 50 Golf Channel             | 120 Lifetime Real Women         |
| 52 NBC Sports Network       | 121 Oxygen                      |
| 53 Outdoor Channel          | 123 E!                          |
| 55 RFD TV                   | 126 Discovery Life Channel      |
| 61 Freeform                 | 128 WeTV                        |
| 64 Disney Channel           | 129 Hallmark                    |
| 65 Disney XD                | 130 Hallmark Movies & Mysteries |
| 69 Cartoon Network          | 131 AMC                         |
| 70 Boomerang                | 138 IFC                         |
| 80 Discovery Family Channel | 139 Sundance                    |
| 82 The Science Channel      | 150 American Heroes Channel     |
| 83 Destination America      |                                 |
| 84 Investigation Discovery  |                                 |

### Digital Plus cont.

|                 |                            |
|-----------------|----------------------------|
| 153 TruTV       | 183 FOX News Channel       |
| 154 Cars.TV     | 184 FOX Business Network   |
| 156 Syfy        | 185 CNBC                   |
| 161 Bravo       | 186 MSNBC                  |
| 169 WGN America | 192 BBC America            |
| 170 TBS         | 193 BBC World News         |
| 171 USA Network | 201 MyDestination.TV       |
| 172 TNT         | 209 Great American Country |
| 174 FXX         | 216 Comedy.TV              |
| 175 FX          | 220 The Hillsong Channel   |
| 176 A&E         | 221 JUCE TV                |
| 180 CNN         | 222 Smile of a Child       |
| 182 HLN         |                            |

### Digital Premier \$69.00

Includes all Basic & Plus programming

|                          |                           |
|--------------------------|---------------------------|
| 41 FOX Sports 2          | 113 Recipe.TV             |
| 44 FOX Sports Atlantic   | 114 FYI                   |
| 45 FOX Sports Central    | 140 Turner Classic Movies |
| 46 FOX Sports Pacific    | 142 FX Movie Channel      |
| 47 SEC Network           | 152 Esquire               |
| 48 Tennis Channel        | 158 Fusion                |
| 54 The Sportsman Channel | 159 Viceland              |
| 63 Disney Jr.            | 164 Cloo                  |
| 78 Pets.TV               | 165 Chiller               |
| 86 Outside TV            | 206 ES.TV                 |
| 109 DIY (Do-It-Yourself) | 210 BlueHighways TV       |
|                          | 225 Daystar               |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

### Movie Paks

#### HBO \$18.00/mo.

|                   |                            |
|-------------------|----------------------------|
| 300 HBO           | 324 Showtime Showcase      |
| 301 HBO Comedy    | 325 Showtime Too           |
| 302 HBO Family    | 326 Showtime Women         |
| 303 HBO 2         | 327 Showtime Beyond        |
| 304 HBO Signature | 330 The Movie Channel      |
| 305 HBO Zone      | 331 The Movie Channel Xtra |
|                   | 335 FLIX                   |

#### CINEMAX \$16.00/mo.

|                 |
|-----------------|
| 310 Cinemax     |
| 311 ActionMax   |
| 312 MoreMax     |
| 313 ThrillerMax |

#### SHOWTIME/TMC/FLIX \$18.00/mo.

|                          |
|--------------------------|
| 320 Showtime             |
| 321 Showtime Extreme     |
| 322 Showtime Family Zone |
| 323 Showtime Next        |

|                           |                          |
|---------------------------|--------------------------|
| 350 Starz                 | STARZ/ENCORE \$18.00/mo. |
| 351 Starz Cinema          |                          |
| 352 Starz Kids & Family   |                          |
| 353 Starz Edge            |                          |
| 360 Starz Encore          |                          |
| 361 Starz Encore Action   |                          |
| 362 Starz Encore Black    |                          |
| 363 Starz Encore Classic  |                          |
| 364 Starz Encore Suspense |                          |
| 365 Starz Encore Westerns |                          |
| 366 Starz Encore Family   |                          |

### High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Movie Paks

|                           |                                     |
|---------------------------|-------------------------------------|
| 1300 HBO HD               | 1101 History HD                     |
| 1310 Cinemax HD           | 1110 HGTV HD                        |
| 1320 Showtime HD          | 1111 Travel HD                      |
| 1330 The Movie Channel HD | 1112 Food Network HD                |
| 1350 Starz HD             | 1115 LMN HD                         |
|                           | 1116 Lifetime HD                    |
|                           | 1123 E! HD                          |
|                           | 1129 Hallmark HD                    |
|                           | 1130 Hallmark Movies & Mysteries HD |
|                           | 1148 HD Net Movies                  |
|                           | 1149 AXS TV                         |
|                           | 1153 TruTV HD                       |
|                           | 1154 Cars.TV HD                     |
|                           | 1156 Syfy HD                        |
|                           | 1161 Bravo HD                       |
|                           | 1162 Universal HD                   |
|                           | 1169 WGN America HD                 |
|                           | 1170 TBS HD                         |
|                           | 1171 USA Network HD                 |
|                           | 1172 TNT HD                         |
|                           | 1174 FXX HD                         |
|                           | 1175 FX HD                          |
|                           | 1176 A&E HD                         |
|                           | 1180 CNN HD                         |
|                           | 1182 HLN HD                         |
|                           | 1183 FOX News Channel HD            |
|                           | 1184 FOX Business Network HD        |
|                           | 1185 CNBC HD                        |
|                           | 1186 MSNBC HD                       |
|                           | 1192 BBC America HD                 |
|                           | 1201 MyDestination.TV HD            |
|                           | 1209 Great American Country HD      |
|                           | 1216 Comedy.TV HD                   |

#### HD Basic

|                    |                                     |
|--------------------|-------------------------------------|
| 1001 SkyZhone HD   | 1101 History HD                     |
| 1002 TBN HD        | 1110 HGTV HD                        |
| 1003 WBTB-HD - CBS | 1111 Travel HD                      |
| 1004 WUNL-HD - PBS | 1112 Food Network HD                |
| 1007 WXII-HD - NBC | 1115 LMN HD                         |
| 1008 WGHP-HD - FOX | 1116 Lifetime HD                    |
| 1009 WSOC-HD - ABC | 1123 E! HD                          |
| 1011 WCCB-HD - CW  | 1129 Hallmark HD                    |
| 1015 WAXN-HD - IND | 1130 Hallmark Movies & Mysteries HD |
| 1017 WETP-HD - PBS | 1148 HD Net Movies                  |
| 1020 AppTV-HD      | 1149 AXS TV                         |
| 1155 Velocity      | 1153 TruTV HD                       |
|                    | 1154 Cars.TV HD                     |
|                    | 1156 Syfy HD                        |
|                    | 1161 Bravo HD                       |
|                    | 1162 Universal HD                   |
|                    | 1169 WGN America HD                 |
|                    | 1170 TBS HD                         |
|                    | 1171 USA Network HD                 |
|                    | 1172 TNT HD                         |
|                    | 1174 FXX HD                         |
|                    | 1175 FX HD                          |
|                    | 1176 A&E HD                         |
|                    | 1180 CNN HD                         |
|                    | 1182 HLN HD                         |
|                    | 1183 FOX News Channel HD            |
|                    | 1184 FOX Business Network HD        |
|                    | 1185 CNBC HD                        |
|                    | 1186 MSNBC HD                       |
|                    | 1192 BBC America HD                 |
|                    | 1201 MyDestination.TV HD            |
|                    | 1209 Great American Country HD      |
|                    | 1216 Comedy.TV HD                   |

#### HD Plus

|                                  |                                |
|----------------------------------|--------------------------------|
| 1025 The Weather Channel HD      | 1172 TNT HD                    |
| 1030 FOX Sports Southeast HD     | 1174 FXX HD                    |
| 1031 ESPN HD                     | 1175 FX HD                     |
| 1032 ESPN2 HD                    | 1176 A&E HD                    |
| 1034 ESPNNews HD                 | 1180 CNN HD                    |
| 1035 ESPNU HD                    | 1182 HLN HD                    |
| 1036 FOX Sports Carolinas HD     | 1183 FOX News Channel HD       |
| 1037 MASN HD                     | 1184 FOX Business Network HD   |
| 1038 MASN2 HD                    | 1185 CNBC HD                   |
| 1039 NFL Network HD              | 1186 MSNBC HD                  |
| 1040 FOX Sports 1 HD             | 1192 BBC America HD            |
| 1050 Golf Channel HD             | 1201 MyDestination.TV HD       |
| 1052 NBC Sports Network HD       | 1209 Great American Country HD |
| 1053 Outdoor Channel HD          | 1216 Comedy.TV HD              |
| 1061 Freeform HD                 | HD Premier                     |
| 1064 Disney HD                   | 1041 FOX Sports 2 HD           |
| 1065 Disney XD HD                | 1047 SEC Network HD            |
| 1069 Cartoon Network HD          | 1063 Disney Jr. HD             |
| 1080 Discovery Family Channel HD | 1078 Pets.TV HD                |
| 1082 Science Channel HD          | 1086 Outside TV HD             |
| 1083 Destination America HD      | 1109 DIY HD                    |
| 1084 Investigation Discovery HD  | 1113 Recipe.TV HD              |
| 1090 Discovery Channel HD        | 1114 FYI HD                    |
| 1091 The Learning Channel HD     | 1140 Turner Classic Movies HD  |
| 1092 National Geographic HD      | 1158 Fusion HD                 |
| 1099 Nat Geo Wild HD             | 1159 Viceland HD               |
| 1100 Animal Planet HD            | 1206 ES.TV HD                  |
|                                  | 1210 BlueHighways TV HD        |

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV