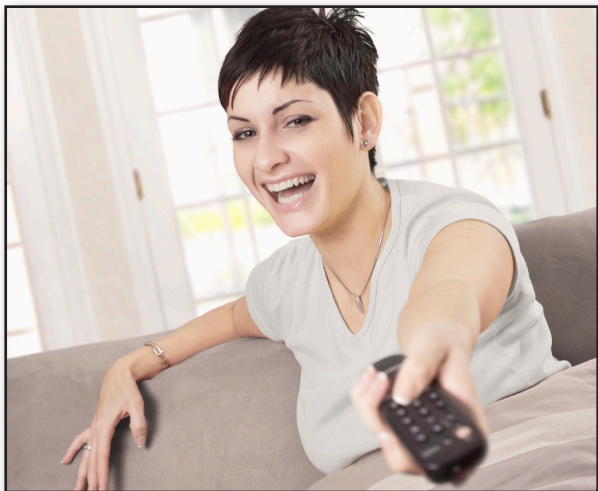


Prices



Packages

| | |
|------------------------|-------------|
| Digital Premier | \$84.00/mo. |
| Digital Plus | \$79.00/mo. |
| Digital Basic | \$34.00/mo. |
| NFL RedZone (Seasonal) | \$ Varies |
| Music Choice | \$25.00/mo. |

High-Definition Access

| | |
|-----------|-------------|
| HD Access | \$11.00/mo. |
|-----------|-------------|

Set-Top Boxes (STB)

| | |
|---------------------------|-------------|
| Set-Top Box | \$3.95/mo. |
| DVR STB - 320 GB | \$8.95/mo. |
| DVR STB - 1 Terabyte (TB) | \$13.95/mo. |

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

SkyBestTV

Digital Television for Small Businesses Alleghany



www.SkyBestTV.com



Packages and Channel Line-up Alleghany

Digital Basic \$34.00

| | |
|--------------------------|---------------------|
| 1 SkyZhone HD | 93 PBS Kids |
| 2 TBN | 94 Create PBS |
| 3 WBTV - CBS | 187 C-SPAN |
| 4 WUNL - PBS | 188 C-SPAN2 |
| 7 WXII - NBC | 224 WLFG - Living |
| 8 WGHP - FOX | Faith TV |
| 9 WSOC - ABC | 226 The Inspiration |
| 11 WCCB - CW | Network |
| 15 WAXN - IND | 230 QVC |
| 17 WETP - PBS | 240 Telemundo |
| 18 WLNN - MTN | 259 LAFF TV |
| 20 AppTV | 261 Me-TV |
| 21 Alleghany | 262 Antenna TV |
| Community TV | 263 ThisTV |
| 22 Northwestern NC TV | 264 Bounce TV |
| 23 The Education Channel | 265 GRIT TV |
| 72 UNC EX | 660 WCOK |
| 73 North Carolina | 680 WSKS |
| Channel | 690 WMCT |
| 74 Rootle | |

Digital Plus \$79.00

Includes all Basic programming

| | |
|--------------------------|----------------------------|
| 25 The Weather Channel | 83 Destination America |
| 26 SkyBest Local Weather | 84 Investigation Discovery |
| 31 ESPN | 85 OWN (Oprah Winfrey |
| 32 ESPN 2 | Network) |
| 33 ESPN Classic | 90 Discovery Channel |
| 34 ESPNNews | 91 The Learning |
| 35 ESPN U | Channel |
| 39 NFL Network | 92 National |
| 40 FOX Sports 1 | Geographic |
| 50 Golf Channel | 99 Nat Geo Wild |
| 52 NBC Sports Network | 100 Animal Planet |
| 53 Outdoor Channel | 101 History |
| 55 RFD TV | 106 GSN |
| 61 Freeform | 110 HGTV |
| 64 Disney Channel | 111 Travel Channel |
| 65 Disney XD | 112 Food Network |
| 69 Cartoon Network | 115 LMN |
| 70 Boomerang | 116 Lifetime |
| 80 Discovery Family | 120 Lifetime |
| Channel | Real Women |
| 82 The Science Channel | 121 Oxygen |

Digital Plus cont.

| | |
|----------------------------|--------------------------|
| 123 E! | 172 TNT |
| 126 Discovery Life Channel | 175 FX |
| 128 WeTV | 176 A&E |
| 129 Hallmark | 180 CNN |
| 130 Hallmark Movies & | 182 HLN |
| Mysteries | 183 FOX News Channel |
| 131 AMC | 184 FOX Business Network |
| 138 IFC | 185 CNBC |
| 139 Sundance | 186 MSNBC |
| 150 American Heroes | 192 BBC America |
| Channel | 193 BBC World News |
| 153 TruTV | 201 MyDestination.TV |
| 154 Cars.TV | 209 Great American |
| 156 Syfy | Country |
| 161 Bravo | 216 Comedy.TV |
| 169 WGN America | 220 The Hillsong Channel |
| 170 TBS | 221 JUCE TV |
| 171 USA Network | 222 Smile of a Child |

Digital Premier \$84.00

Includes all Basic & Plus programming

| | |
|-------------------|---------------------------|
| 41 FOX Sports 2 | 140 Turner Classic Movies |
| 47 SEC Network | 142 FX Movie Channel |
| 48 Tennis Channel | 158 Fusion |
| 54 The Sportsman | 159 Viceland |
| Channel | 165 Chiller |
| 63 Disney Jr. | 206 ES.TV |
| 78 Pets.TV | 225 Daystar |
| 86 Outside TV | |
| 113 Recipe.TV | |
| 114 FYI | |

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

| | |
|--------------------|------------------------------|
| 1001 SkyZhone HD | 1116 Lifetime HD |
| 1002 TBN HD | 1123 E! HD |
| 1003 WBTV-HD - CBS | 1129 Hallmark HD |
| 1004 WUNL-HD - PBS | 1130 Hallmark Movies & |
| 1007 WXII-HD - NBC | Mysteries HD |
| 1008 WGHP-HD - FOX | 1148 HD Net Movies |
| 1009 WSOC-HD - ABC | 1149 AXS TV |
| 1011 WCCB-HD - CW | 1153 TruTV HD |
| 1015 WAXN-HD - IND | 1154 Cars.TV HD |
| 1017 WETP-HD - PBS | 1156 Syfy HD |
| 1020 AppTV-HD | 1161 Bravo HD |
| 1155 Velocity | 1169 WGN America HD |
| | 1170 TBS HD |
| | 1171 USA Network HD |
| | 1172 TNT HD |
| | 1175 FX HD |
| | 1176 A&E HD |
| | 1180 CNN HD |
| | 1182 HLN HD |
| | 1183 FOX News Channel HD |
| | 1184 FOX Business Network HD |
| | 1185 CNBC HD |
| | 1186 MSNBC HD |
| | 1192 BBC America HD |
| | 1201 MyDestination.TV HD |
| | 1209 Great American |
| | Country HD |
| | 1216 Comedy.TV HD |

HD Plus

| | |
|---------------------------|----------------------------|
| 1025 The Weather Channel | 1031 ESPN HD |
| HD | 1032 ESPN2 HD |
| 1034 ESPNNews HD | 1035 ESPNU HD |
| 1039 NFL Network HD | 1040 FOX Sports 1 HD |
| 1050 Golf Channel HD | 1052 NBC Sports Network HD |
| 1053 Outdoor Channel HD | 1054 Freeform HD |
| 1061 Freeform HD | 1064 Disney HD |
| 1064 Disney HD | 1065 Disney XD HD |
| 1065 Disney XD HD | 1069 Cartoon Network HD |
| 1069 Cartoon Network HD | 1080 Discovery Family |
| 1080 Discovery Family | Channel HD |
| 1082 Science Channel HD | 1083 Destination |
| 1083 Destination | America HD |
| 1084 Investigation | Discovery HD |
| 1090 Discovery Channel HD | 1091 The Learning |
| 1091 The Learning | Channel HD |
| 1092 National | Geographic HD |
| 1099 Nat Geo Wild HD | 1100 Animal Planet HD |
| 1100 Animal Planet HD | 1101 History HD |
| 1101 History HD | 1110 HGTV HD |
| 1110 HGTV HD | 1111 Travel HD |
| 1111 Travel HD | 1112 Food Network HD |
| 1112 Food Network HD | 1115 LMN HD |
| 1115 LMN HD | |

HD Premier

| |
|----------------------|
| 1041 FOX Sports 2 HD |
| 1047 SEC Network HD |
| 1063 Disney Jr. HD |
| 1078 Pets.TV HD |
| 1086 Outside TV HD |
| 1113 Recipe.TV HD |
| 1114 FYI HD |
| 1140 Turner Classic |
| Movies HD |
| 1158 Fusion HD |
| 1159 Viceland HD |
| 1206 ES.TV HD |

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV