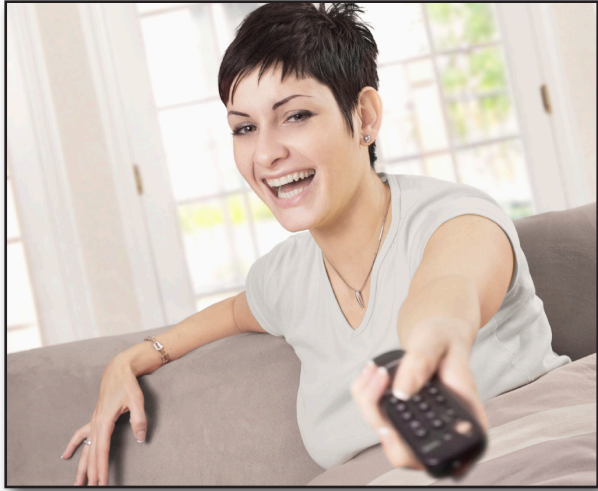


Prices



Packages

Digital Premier	\$84.00/mo.
Digital Plus	\$79.00/mo.
Digital Basic	\$34.00/mo.
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

High-Definition Access

HD Access	\$11.00/mo.
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Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

Troubleshooting

What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • www.SkyBestTV.com

*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

SkyBestTV

Digital Television for Small Businesses Ashe, Avery & Watauga



www.SkyBestTV.com



Packages and Channel Line-up Ashe, Avery & Watauga

Digital Basic \$34.00

1 SkyZhone HD	93 PBS Kids
2 TBN	94 Create PBS
3 WBTV - CBS	187 C-SPAN
4 WUNL - PBS	188 C-SPAN2
5 WCYB - NBC	224 WLFG - Living
7 WXII - NBC	Faith TV
9 WSOC - ABC	226 The Inspiration
10 WJZY - FOX	Network
11 WCCB - CW	227 SonLife Broadcasting
12 WMYT - MyTV	Network (SBN)
14 WHKY - IND	230 QVC
15 WAXN - IND	240 Telemundo
17 WETP - PBS	257 MOVIES!
18 WLNN - MTN	259 LAFF TV
20 AppTV	261 Me-TV
21 Allegheny	262 Antenna TV
Community TV	263 ThisTV
22 Northwestern NC TV	264 Bounce TV
23 The Education Channel	265 GRIT TV
72 UNC EX	267 Comet
73 North Carolina	268 Charge!
Channel	660 WCOK
74 Rootle	680 WKSK
	690 WMCT

Digital Plus \$79.00

Includes all Basic programming

25 The Weather Channel	83 Destination America
26 SkyBest Local Weather	84 Investigation Discovery
31 ESPN	85 OWN (Oprah Winfrey
32 ESPN 2	Network)
33 ESPN Classic	90 Discovery Channel
34 ESPNNews	91 The Learning
35 ESPN U	Channel
39 NFL Network	92 National
40 FOX Sports 1	Geographic
50 Golf Channel	99 Nat Geo Wild
52 NBC Sports Network	100 Animal Planet
53 Outdoor Channel	101 History
55 RFD TV	106 GSN
61 Freeform	110 HGTV
64 Disney Channel	111 Travel Channel
65 Disney XD	112 Food Network
69 Cartoon Network	115 LMN
70 Boomerang	116 Lifetime
80 Discovery Family	120 Lifetime
Channel	Real Women
82 The Science Channel	121 Oxygen

Digital Plus cont.

123 E!	172 TNT
126 Discovery Life Channel	175 FX
128 WeTV	176 A&E
129 Hallmark	180 CNN
130 Hallmark Movies &	182 HLN
Mysteries.	183 FOX News Channel
131 AMC	184 FOX Business Network
138 IFC	185 CNBC
139 Sundance	186 MSNBC
150 American Heroes	192 BBC America
Channel	193 BBC World News
153 TruTV	201 MyDestination.TV
154 Cars.TV	209 Great American
156 Syfy	Country
161 Bravo	216 Comedy.TV
169 WGN America	220 The Hillsong Channel
170 TBS	221 JUCE TV
171 USA Network	222 Smile of a Child

Digital Premier \$84.00

Includes all Basic & Plus programming

41 FOX Sports 2	114 FYI
47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
54 The Sportsman	158 Fusion
Channel	159 Viceland
63 Disney Jr.	165 Chiller
78 Pets.TV	206 ES.TV
86 Outside TV	225 Daystar
113 Recipe.TV	

A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

HD Basic

1001 SkyZhone HD	1112 Food Network HD
1002 TBN HD	1115 LMN HD
1003 WBTV-HD - CBS	1116 Lifetime HD
1004 WUNL-HD - PBS	1123 E! HD
1005 WCYB-HD - NBC	1129 Hallmark HD
1007 WXII-HD - NBC	1130 Hallmark Movies &
1009 WSOC-HD - ABC	Mysteries HD
1010 WJZY-HD - FOX	1148 HD Net Movies
1011 WCCB-HD - CW	1149 AXS TV
1012 WMYT-HD - MyTV	1153 TruTV HD
1014 WHKY-HD - IND	1154 Cars.TV HD
1015 WAXN-HD - IND	1156 Syfy HD
1017 WETP-HD - PBS	1161 Bravo HD
1020 AppTV-HD	1169 WGN America HD
1155 Velocity	1170 TBS HD

HD Plus

1025 The Weather Channel	1175 FX HD
HD	1176 A&E HD
1031 ESPN HD	1180 CNN HD
1032 ESPN2 HD	1182 HLN HD
1034 ESPNNews HD	1183 FOX News Channel HD
1035 ESPNU HD	1184 FOX Business Network HD
1039 NFL Network HD	1185 CNBC HD
1040 FOX Sports 1 HD	1186 MSNBC HD
1050 Golf Channel HD	1192 BBC America HD
1052 NBC Sports Network HD	1201 MyDestination.TV HD
1053 Outdoor Channel HD	1209 Great American
1061 Freeform HD	Country HD
1064 Disney HD	1216 Comedy.TV HD

HD Premier

1065 Disney XD HD	1041 FOX Sports 2 HD
1069 Cartoon Network HD	1047 SEC Network HD
1080 Discovery Family	1063 Disney Jr. HD
Channel HD	1078 Pets.TV HD
1082 Science Channel HD	1086 Outside TV HD
1083 Destination	1113 Recipe.TV HD
America HD	1114 FYI HD
1084 Investigation	1140 Turner Classic
Discovery HD	Movies HD
1090 Discovery Channel HD	1158 Fusion HD
1091 The Learning	1159 Viceland HD
Channel HD	1206 ES.TV HD
1092 National	
Geographic HD	
1099 Nat Geo Wild HD	

A La Carte

1043 NFL RedZone HD
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV