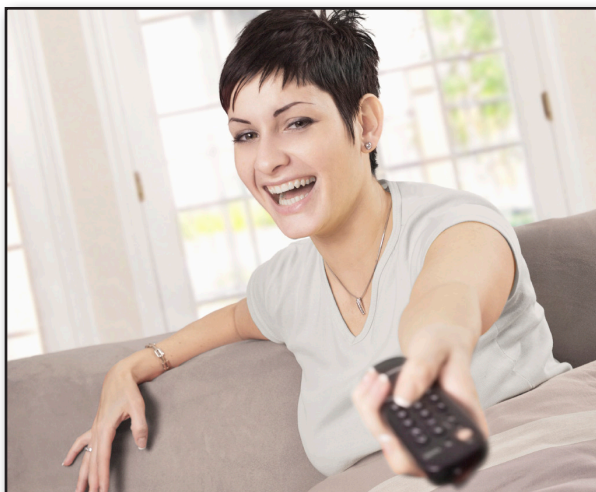


## Prices



### Packages

Digital Premier	\$84.00/mo.
Digital Plus	\$79.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$11.00/mo.
-----------	-------------

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBest TV

## Digital Television for Small Businesses in Shady Valley, TN



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up

### Digital Basic \$34.00

- |                           |                             |
|---------------------------|-----------------------------|
| 1 SkyZhone HD             | 93 PBS Kids                 |
| 2 TBN                     | 94 Create PBS               |
| 4 WUNL - PBS              | 187 C-SPAN                  |
| 5 WCYB - NBC              | 188 C-SPAN2                 |
| 14 WEMT - FOX             | 224 WLFG - Living Faith TV  |
| 16 WJHL - CBS             | 226 The Inspiration Network |
| 17 WETP - PBS             | 230 QVC                     |
| 18 WLNN - MTN             | 257 MOVIES!                 |
| 19 WJHL - ABC             | 258 Cozi TV                 |
| 20 AppTV                  | 259 Laff TV                 |
| 21 Alleghany Community TV | 260 Escape                  |
| 22 Northwestern NC TV     | 261 Me-TV                   |
| 23 The Education Channel  | 266 Decades                 |
| 29 WCYB - CW              | 660 WCOK                    |
| 72 UNC EX                 | 680 WKSK                    |
| 73 North Carolina Channel | 690 WMCT                    |
| 74 Rootle                 |                             |

### Digital Plus \$79.00

Includes all Basic programming

- |                             |                                 |
|-----------------------------|---------------------------------|
| 25 The Weather Channel      | 85 OWN (Oprah Winfrey Network)  |
| 26 SkyBest Local Weather    | 90 Discovery Channel            |
| 31 ESPN                     | 91 The Learning Channel         |
| 32 ESPN 2                   | 92 National Geographic          |
| 33 ESPN Classic             | 99 Nat Geo Wild                 |
| 34 ESPNNews                 | 100 Animal Planet               |
| 35 ESPN U                   | 101 History                     |
| 39 NFL Network              | 106 GSN                         |
| 40 FOX Sports 1             | 110 HGTV                        |
| 50 Golf Channel             | 111 Travel Channel              |
| 52 NBC Sports Network       | 112 Food Network                |
| 53 Outdoor Channel          | 115 LMN                         |
| 55 RFD TV                   | 116 Lifetime                    |
| 61 Freeform                 | 120 Lifetime Real Women         |
| 64 Disney Channel           | 121 Oxygen                      |
| 65 Disney XD                | 123 E!                          |
| 69 Cartoon Network          | 126 Discovery Life Channel      |
| 70 Boomerang                | 128 WeTV                        |
| 80 Discovery Family Channel | 129 Hallmark                    |
| 82 The Science Channel      | 130 Hallmark Movies & Mysteries |
| 83 Destination America      |                                 |
| 84 Investigation Discovery  |                                 |

### Digital Plus cont.

- |                             |                            |
|-----------------------------|----------------------------|
| 131 AMC                     | 182 HLN                    |
| 138 IFC                     | 183 FOX News Channel       |
| 139 Sundance                | 184 FOX Business Network   |
| 150 American Heroes Channel | 185 CNBC                   |
| 153 TruTV                   | 186 MSNBC                  |
| 154 Cars.TV                 | 192 BBC America            |
| 156 Syfy                    | 193 BBC World News         |
| 161 Bravo                   | 201 MyDestination.TV       |
| 169 WGN America             | 209 Great American Country |
| 170 TBS                     | 216 Comedy.TV              |
| 171 USA Network             | 220 The Hillsong Channel   |
| 172 TNT                     | 221 JUCE TV                |
| 175 FX                      | 222 Smile of a Child       |
| 176 A&E                     |                            |
| 180 CNN                     |                            |

### Digital Premier \$84.00

Includes all Basic & Plus programming

- |                          |                           |
|--------------------------|---------------------------|
| 41 FOX Sports 2          | 114 FYI                   |
| 47 SEC Network           | 140 Turner Classic Movies |
| 48 Tennis Channel        | 142 FX Movie Channel      |
| 54 The Sportsman Channel | 158 Fusion                |
| 63 Disney Jr.            | 159 Viceland              |
| 78 Pets.TV               | 165 Chiller               |
| 86 Outside TV            | 206 ES.TV                 |
| 113 Recipe.TV            | 225 Daystar               |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

- |                    |                                     |
|--------------------|-------------------------------------|
| 1001 SkyZhone HD   | 1123 E! HD                          |
| 1002 TBN HD        | 1129 Hallmark HD                    |
| 1004 WUNL - PBS HD | 1130 Hallmark Movies & Mysteries HD |
| 1005 WCYB - NBC HD | 1148 HD Net Movies                  |
| 1014 WEMT - FOX HD | 1149 AXS TV                         |
| 1016 WJHL - CBS HD | 1153 TruTV HD                       |
| 1017 WETP - PBS HD | 1154 Cars.TV HD                     |
| 1019 WJHL - ABC HD | 1156 Syfy HD                        |
| 1020 AppTV-HD      | 1161 Bravo HD                       |
| 1029 WCYB - CW HD  | 1169 WGN America HD                 |
| 1155 Velocity      | 1170 TBS HD                         |
| 1258 Cozi TV - HD  | 1171 USA Network HD                 |

#### HD Plus

- |                             |                                |
|-----------------------------|--------------------------------|
| 1025 The Weather Channel HD | 1172 TNT HD                    |
| 1031 ESPN HD                | 1175 FX HD                     |
| 1032 ESPN2 HD               | 1176 A&E HD                    |
| 1034 ESPNNews HD            | 1180 CNN HD                    |
| 1035 ESPNU HD               | 1182 HLN HD                    |
| 1039 NFL Network HD         | 1183 FOX News Channel HD       |
| 1040 FOX Sports 1 HD        | 1184 FOX Business Network HD   |
| 1050 Golf Channel HD        | 1185 CNBC HD                   |
| 1052 NBC Sports Network HD  | 1186 MSNBC HD                  |
| 1053 Outdoor Channel HD     | 1192 BBC America HD            |
| 1061 Freeform HD            | 1201 MyDestination.TV HD       |
| 1064 Disney HD              | 1209 Great American Country HD |
| 1065 Disney XD HD           | 1216 Comedy.TV HD              |

#### HD Premier

- |                                  |                               |
|----------------------------------|-------------------------------|
| 1069 Cartoon Network HD          | 1041 FOX Sports 2 HD          |
| 1080 Discovery Family Channel HD | 1047 SEC Network HD           |
| 1082 Science Channel HD          | 1063 Disney Jr. HD            |
| 1083 Destination America HD      | 1078 Pets.TV HD               |
| 1084 Investigation Discovery HD  | 1086 Outside TV HD            |
| 1090 Discovery Channel HD        | 1113 Recipe.TV HD             |
| 1091 The Learning Channel HD     | 1114 FYI HD                   |
| 1092 National Geographic HD      | 1140 Turner Classic Movies HD |
| 1099 Nat Geo Wild HD             | 1158 Fusion HD                |
| 1100 Animal Planet HD            | 1159 Viceland HD              |
| 1101 History HD                  | 1206 ES.TV HD                 |

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV

SBTV-1706-07

© 2017 SkyBest TV