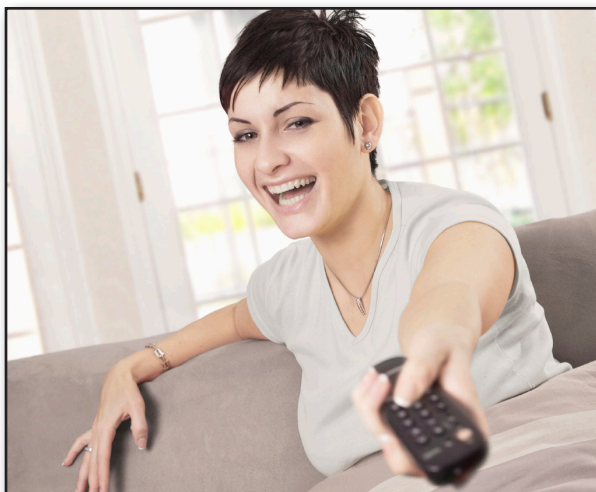


## Prices



### Packages

Digital Premier	\$84.00/mo.
Digital Plus	\$79.00/mo.
Digital Basic	\$34.00/mo.
ESPN PPV (Seasonal)	\$ Varies
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$11.00/mo.
-----------	-------------

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBestTV

## Digital Television for Small Businesses in Shady Valley, TN



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up

### Digital Basic \$34.00

- |                       |                     |
|-----------------------|---------------------|
| 1 SkyZhone HD         | 74 Rootle           |
| 2 TBN                 | 93 World PBS        |
| 4 WUNL - PBS          | 94 Create PBS       |
| 5 WCYB - NBC          | 187 C-SPAN          |
| 14 WEMT - FOX         | 188 C-SPAN2         |
| 16 WJHL - CBS         | 224 WLFG - Living   |
| 17 WETP - PBS         | Faith TV            |
| 18 WLNN - MTN         | 226 The Inspiration |
| 19 WJHL - ABC         | Network             |
| 20 AppTV              | 230 QVC             |
| 21 Alleghany          | 257 MOVIES!         |
| Community TV          | 258 Cozi TV         |
| 22 Northwestern NC TV | 260 Escape          |
| 29 WCYB - CW          | 261 Me-TV           |
| 57 WKPT (MyTV)        | 266 Decades         |
| 72 UNC EX             | 660 WCOK            |
| 73 North Carolina     | 680 WKSK            |
| Channel               | 690 WMCT            |

### Digital Plus \$79.00

Includes all Basic programming

- |                            |                            |
|----------------------------|----------------------------|
| 25 The Weather Channel     | 90 Discovery Channel       |
| 26 SkyBest Local Weather   | 91 The Learning Channel    |
| 31 ESPN                    | 92 National Geographic     |
| 32 ESPN 2                  | 99 Nat Geo Wild            |
| 33 ESPN Classic            | 100 Animal Planet          |
| 34 ESPNNews                | 101 History                |
| 35 ESPN U                  | 106 GSN                    |
| 39 NFL Network             | 110 HGTV                   |
| 40 FOX Sports 1            | 111 Travel Channel         |
| 50 Golf Channel            | 112 Food Network           |
| 52 NBC Sports Network      | 115 LMN                    |
| 53 Outdoor Channel         | 116 Lifetime               |
| 55 RFD TV                  | 120 Lifetime Real Women    |
| 61 Freeform                | 121 Oxygen                 |
| 64 Disney Channel          | 123 E!                     |
| 65 Disney XD               | 126 Discovery Fit & Health |
| 69 Cartoon Network         | 128 WeTV                   |
| 70 Boomerang               | 129 Hallmark               |
| 80 Discovery Family        | 130 Hallmark Movies &      |
| Channel                    | Mysteries                  |
| 82 The Science Channel     | 131 AMC                    |
| 83 Destination America     | 138 IFC                    |
| 84 Investigation Discovery | 139 Sundance               |
| 85 OWN (Oprah Winfrey      | 150 American Heroes        |
| Network)                   | Channel                    |

### Digital Plus cont.

- |                      |                          |
|----------------------|--------------------------|
| 153 TruTV            | 184 FOX Business Network |
| 154 Cars.TV          | 185 CNBC                 |
| 156 Syfy             | 186 MSNBC                |
| 161 Bravo            | 192 BBC America          |
| 169 WGN America      | 193 BBC World News       |
| 170 TBS              | 201 MyDestination.TV     |
| 171 USA Network      | 209 Great American       |
| 172 TNT              | Country                  |
| 175 FX               | 216 Comedy.TV            |
| 176 A&E              | 220 The Hillsong Channel |
| 180 CNN              | 221 JUCE TV              |
| 182 HLN              | 222 Smile of a Child     |
| 183 FOX News Channel |                          |

### Digital Premier \$84.00

Includes all Basic & Plus programming

- |                           |                      |
|---------------------------|----------------------|
| 41 FOX Sports 2           | 142 FX Movie Channel |
| 47 SEC Network            | 152 Esquire          |
| 48 Tennis Channel         | 158 Fusion           |
| 54 The Sportsman          | 159 Viceland         |
| Channel                   | 164 Cloo             |
| 63 Disney Jr.             | 165 Chiller          |
| 78 Pets.TV                | 206 ES.TV            |
| 86 Outside TV             | 225 Daystar          |
| 113 Recipe.TV             |                      |
| 114 FYI                   |                      |
| 140 Turner Classic Movies |                      |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$11.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

- |                     |                        |
|---------------------|------------------------|
| 1001 SkyZhone HD    | 1129 Hallmark HD       |
| 1002 TBN HD         | 1130 Hallmark Movies & |
| 1004 WUNL - PBS HD  | Mysteries HD           |
| 1005 WCYB - NBC HD  | 1148 HD Net Movies     |
| 1014 WEMT - FOX HD  | 1149 AXS TV            |
| 1016 WJHL - CBS HD  | 1153 TruTV HD          |
| 1017 WETP - PBS HD  | 1154 Cars.TV HD        |
| 1019 WKPT - ABC HD  | 1156 Syfy HD           |
| 1020 AppTV-HD       | 1161 Bravo HD          |
| 1029 WCYB - CW HD   | 1162 Universal HD      |
| 1057 WKPT (MyTV) HD | 1169 WGN America HD    |
| 1155 Velocity       | 1170 TBS HD            |
|                     | 1171 USA Network HD    |

#### HD Plus

- |                            |                              |
|----------------------------|------------------------------|
| 1025 The Weather Channel   | 1172 TNT HD                  |
| HD                         | 1175 FX HD                   |
| 1031 ESPN HD               | 1176 A&E HD                  |
| 1032 ESPN2 HD              | 1180 CNN HD                  |
| 1034 ESPNNews HD           | 1182 HLN HD                  |
| 1035 ESPNU HD              | 1183 FOX News Channel HD     |
| 1039 NFL Network HD        | 1184 FOX Business Network HD |
| 1040 FOX Sports 1 HD       | 1185 CNBC HD                 |
| 1050 Golf Channel HD       | 1186 MSNBC HD                |
| 1052 NBC Sports Network HD | 1192 BBC America HD          |
| 1053 Outdoor Channel HD    | 1201 MyDestination.TV HD     |
| 1061 Freeform HD           | 1209 Great American          |
| 1064 Disney HD             | Country HD                   |
| 1065 Disney XD HD          | 1216 Comedy.TV HD            |

#### HD Premier

- |                             |                      |
|-----------------------------|----------------------|
| 1069 Cartoon Network HD     | 1041 FOX Sports 2 HD |
| 1080 Discovery Family       | 1047 SEC Network HD  |
| Channel HD                  | 1063 Disney Jr. HD   |
| 1082 Science Channel HD     | 1078 Pets.TV HD      |
| 1083 Destination America HD | 1086 Outside TV HD   |
| 1084 Investigation          | Discovery HD         |
| 1090 Discovery Channel HD   | 1113 Recipe.TV HD    |
| 1091 The Learning           | 1114 FYI HD          |
| Channel HD                  | 1140 Turner Classic  |
| 1092 National Geographic HD | Movies HD            |
| 1099 Nat Geo Wild HD        | 1158 Fusion HD       |
| 1100 Animal Planet HD       | 1159 Viceland HD     |
| 1101 History HD             | 1206 ES.TV HD        |
| 1110 HGTV HD                |                      |
| 1111 Travel HD              |                      |
| 1112 Food Network HD        |                      |
| 1115 LMN HD                 |                      |
| 1116 Lifetime HD            |                      |
| 1123 E! HD                  |                      |

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV

SBTV-1611-09

© 2017 SkyBest TV