

## Prices



### Packages

Digital Premier	\$73.00/mo.
Digital Plus	\$68.00/mo.
Digital Basic	\$24.00/mo.
Movie Paks	\$ Varies
NFL RedZone	\$ Varies
Digital Music	FREE

### Add-On Services

High-Definition Access	\$10.00/mo.
Whole Home DVR	\$5.00/mo.

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBest TV

## Digital Television for Shady Valley, TN



# SkyLine SkyBest



## TN Packages and Channel Line-up

### Digital Basic \$24.00

1 SkyZhone HD	94 Create PBS
2 TBN	122 HSN
4 WUNL - PBS	187 C-SPAN
5 WCYB - NBC	188 C-SPAN2
14 WEMT - FOX	224 WLFG - Living Faith TV
16 WJHL - CBS	226 The Inspiration Network
17 WETP - PBS	230 QVC
18 WLNN - MTN	233 Jewelry TV
19 WJHL - ABC	201 AppTV
20 AppTV	257 MOVIES!
21 Allegheny Community TV	258 Cozi TV
22 Northwestern NC TV	259 Laff TV
23 The Education Channel	260 Escape
29 WCYB - CW	261 Me-TV
56 EVINE Live	266 Decades
72 UNC EX	660 WCOK
73 North Carolina Channel	680 WKSK
74 Rootle	690 WMCT
93 PBS Kids	Plus, 50 Digital Music Channels (601-650)

### Digital Plus \$68.00 Includes all Basic programming

25 The Weather Channel	90 Discovery Channel
26 SkyBest Local Weather	91 The Learning Channel
30 FOX Sports Southeast TN	92 National Geographic
31 ESPN	99 Nat Geo Wild
32 ESPN 2	100 Animal Planet
33 ESPN Classic	101 History
34 ESPNNews	106 GSN
35 ESPN U	110 HGTV
36 FOX Sports Tennessee	111 Travel Channel
39 NFL Network	112 Food Network
40 FOX Sports 1	115 LMN
50 Golf Channel	116 Lifetime
52 NBC Sports Network	120 Lifetime Real Women
53 Outdoor Channel	121 Oxygen
55 RFD TV	123 E!
61 Freeform	126 Discovery Life Channel
64 Disney Channel	128 WeTV
65 Disney XD	129 Hallmark
69 Cartoon Network	130 Hallmark Movies & Mysteries
70 Boomerang	131 AMC
80 Discovery Family Channel	138 IFC
82 The Science Channel	139 Sundance
83 Destination America	150 American Heroes Channel
84 Investigation Discovery	153 TruTV
85 OWN (Oprah Winfrey Network)	154 Cars.TV
	156 Syfy

### Digital Plus cont.

161 Bravo	185 CNBC
169 WGN America	186 MSNBC
170 TBS	192 BBC America
171 USA Network	193 BBC World News
172 TNT	201 MyDestination.TV
174 FXX	209 Great American Country
175 FX	216 Comedy.TV
176 A&E	220 The Hillsong Channel
180 CNN	221 JUCE TV
182 HLN	222 Smile of a Child
183 FOX News Channel	
184 FOX Business Network	

### Digital Premier \$73.00

Includes all Basic & Plus programming

41 FOX Sports 2	109 DIY (Do-It-Yourself)
44 FOX Sports Atlantic	113 Recipe.TV
45 FOX Sports Central	114 FYI
46 FOX Sports Pacific	140 Turner Classic Movies
47 SEC Network	142 FX Movie Channel
48 Tennis Channel	158 Fusion
54 The Sportsman Channel	159 Viceland
63 Disney Jr.	165 Chiller
78 Pets.TV	206 ES.TV
86 Outside TV	225 Daystar

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

### Movie Paks

#### HBO \$18.00/mo.

300 HBO	324 Showtime Showcase
301 HBO Comedy	325 Showtime Too
302 HBO Family	326 Showtime Women
303 HBO 2	327 Showtime Beyond
304 HBO Signature	330 The Movie Channel
305 HBO Zone	331 The Movie Channel Xtra
	335 FLIX

#### CINEMAX \$16.00/mo.

310 Cinemax
311 ActionMax
312 MoreMax
313 ThrillerMax

#### SHOWTIME/TMC/FLIX \$18.00/mo.

320 Showtime
321 Showtime Extreme
322 Showtime Family Zone
323 Showtime Next

#### STARZ/ENCORE \$18.00/mo.

350 Starz
351 Starz Cinema
352 Starz Kids & Family
353 Starz Edge
360 Starz Encore
361 Starz Encore Action
362 Starz Encore Black
363 Starz Encore Classic
364 Starz Encore Suspense
365 Starz Encore Westerns
366 Starz Encore Family

### High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Movie Paks

1300 HBO HD	1115 LMN HD
1310 Cinemax HD	1116 Lifetime HD
1320 Showtime HD	1123 E! HD
1330 The Movie Channel HD	1129 Hallmark HD
1350 Starz HD	1130 Hallmark Movies & Mysteries HD
	1148 HD Net Movies
	1149 AXS TV
	1153 TruTV HD
	1154 Cars.TV HD
	1156 Syfy HD
	1161 Bravo HD
	1169 WGN America HD
	1170 TBS HD
	1171 USA Network HD
	1172 TNT HD
	1174 FXX HD
	1175 FX HD
	1176 A&E HD
	1180 CNN HD
	1182 HLN HD
	1183 FOX News Channel HD
	1184 FOX Business Network HD
	1185 CNBC HD
	1186 MSNBC HD
	1192 BBC America HD
	1201 MyDestination.TV HD
	1209 Great American Country HD
	1216 Comedy.TV HD

#### HD Basic

1001 SkyZhone HD
1002 TBN HD
1004 WUNL - PBS HD
1005 WCYB - NBC HD
1014 WEMT - FOX HD
1016 WJHL - CBS HD
1017 WETP - PBS HD
1019 WJHL - ABC HD
1020 AppTV
1029 WCYB - CW HD
1155 Velocity
1258 Cozi TV HD

#### HD Plus

1025 The Weather Channel HD
1030 FOX Sports Southeast TN HD
1031 ESPN HD
1032 ESPN2 HD
1034 ESPNNews HD
1035 ESPNU HD
1036 FOX Sports Tennessee HD
1039 NFL Network HD
1040 FOX Sports 1 HD
1050 Golf Channel HD
1052 NBC Sports Network HD
1053 Outdoor Channel HD
1061 Freeform HD
1064 Disney HD
1065 Disney XD HD
1069 Cartoon Network HD
1080 Discovery Family Channel HD
1082 Science Channel HD
1083 Destination America HD
1084 Investigation Discovery HD
1090 Discovery Channel HD
1091 The Learning Channel HD
1092 National Geographic HD
1099 Nat Geo Wild HD
1100 Animal Planet HD
1101 History HD
1110 HGTV HD
1111 Travel HD
1112 Food Network HD

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV

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