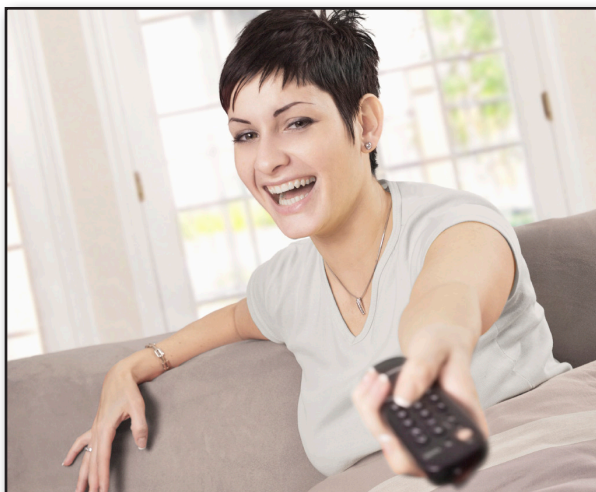


## Prices



### Packages

Digital Premier	\$79.00/mo.
Digital Plus	\$84.00/mo.
Digital Basic	\$34.00/mo.
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$50.00/mo.
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### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBestTV

## Digital Television for Hospitality Businesses in Shady Valley, TN



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up

### Digital Basic \$34.00

1 SkyZhone HD	74 Rootle
2 TBN	93 PBS Kids
4 WUNL - PBS	94 Create PBS
5 WCYB - NBC	187 C-SPAN
14 WEMT - FOX	188 C-SPAN2
16 WJHL - CBS	224 WLFG - Living Faith TV
17 WETP - PBS	226 The Inspiration Network
18 WLNN - MTN	230 QVC
19 WJHL - ABC	257 MOVIES!
20 AppTV	258 Cozi TV
21 Allegheny Community TV	259 Laff TV
22 Northwestern NC TV	260 Escape
23 The Education Channel	261 Me-TV
29 WCYB - CW	266 Decades
72 UNC EX	660 WCOK
73 North Carolina Channel	680 WSKS
	690 WMCT

### Digital Plus \$79.00

Includes all Basic programming

25 The Weather Channel	85 OWN (Oprah Winfrey Network)
26 SkyBest Local Weather	90 Discovery Channel
31 ESPN	91 The Learning Channel
32 ESPN 2	92 National Geographic
33 ESPN Classic	99 Nat Geo Wild
34 ESPNNews	100 Animal Planet
35 ESPN U	101 History
39 NFL Network	106 GSN
50 Golf Channel	110 HGTV
52 NBC Sports Network	111 Travel Channel
53 Outdoor Channel	112 Food Network
55 RFD TV	115 LMN
61 Freeform	116 Lifetime
64 Disney Channel	120 Lifetime Real Women
65 Disney XD	121 Oxygen
69 Cartoon Network	123 E!
70 Boomerang	126 Discovery Life Channel
80 Discovery Family Channel	128 WeTV
82 The Science Channel	129 Hallmark
83 Destination America	
84 Investigation Discovery	

### Digital Plus cont.

130 Hallmark Movies & Mysteries	176 A&E
131 AMC	180 CNN
138 IFC	182 HLN
139 Sundance	183 FOX News Channel
150 American Heroes Channel	184 FOX Business Network
153 TruTV	185 CNBC
154 Cars.TV	186 MSNBC
156 Syfy	192 BBC America
161 Bravo	193 BBC World News
169 WGN America	201 MyDestination.TV
170 TBS	209 Great American Country
171 USA Network	216 Comedy.TV
172 TNT	220 The Church Channel
175 FX	221 JUCE TV
	222 Smile of a Child

### Digital Premier \$84.00

Includes all Basic & Plus programming

47 SEC Network	140 Turner Classic Movies
48 Tennis Channel	142 FX Movie Channel
54 The Sportsman Channel	158 Fusion
63 Disney Jr.	159 Viceland
78 Pets.TV	165 Chiller
86 Outside TV	206 ES.TV
113 Recipe.TV	225 Daystar
114 FYI	

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

1001 SkyZhone HD	1129 Hallmark HD
1002 TBN HD	1130 Hallmark Movies & Mysteries HD
1004 WUNL - PBS HD	1148 HD Net Movies
1005 WCYB - NBC HD	1149 AXS TV
1014 WEMT - FOX HD	1153 TruTV HD
1016 WJHL - CBS HD	1154 Cars.TV HD
1017 WETP - PBS HD	1156 Syfy HD
1019 WJHL - ABC HD	1161 Bravo HD
1020 AppTV-HD	1169 WGN America HD
1029 WCYB - CW HD	1170 TBS HD
1155 Velocity	1171 USA Network HD
1258 Cozi TV - HD	1172 TNT HD

#### HD Plus

1025 The Weather Channel HD	1175 FX HD
1031 ESPN HD	1176 A&E HD
1032 ESPN2 HD	1180 CNN HD
1034 ESPNNews HD	1182 HLN HD
1035 ESPN HD	1183 FOX News Channel HD
1039 NFL Network HD	1184 FOX Business Network HD
1050 Golf Channel HD	1185 CNBC HD
1052 NBC Sports Network HD	1186 MSNBC HD
1053 Outdoor Channel HD	1192 BBC America HD
1061 Freeform HD	1201 MyDestination.TV HD
1064 Disney HD	1209 Great American Country HD
1065 Disney XD HD	1216 Comedy.TV HD

#### HD Premier

1080 Discovery Family Channel HD	1047 SEC Network HD
1082 Science Channel HD	1063 Disney Jr. HD
1083 Destination America HD	1078 Pets.TV HD
1084 Investigation Discovery HD	1086 Outside.TV HD
1090 Discovery Channel HD	1113 Recipe.TV HD
1091 The Learning Channel HD	1114 FYI HD
1092 National Geographic HD	1140 Turner Classic Movies HD
1099 Nat Geo Wild HD	1158 Fusion HD
1100 Animal Planet HD	1159 Viceland HD
1101 History HD	1206 ES.TV HD

#### A La Carte

1043 NFL RedZone HD  
(Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV