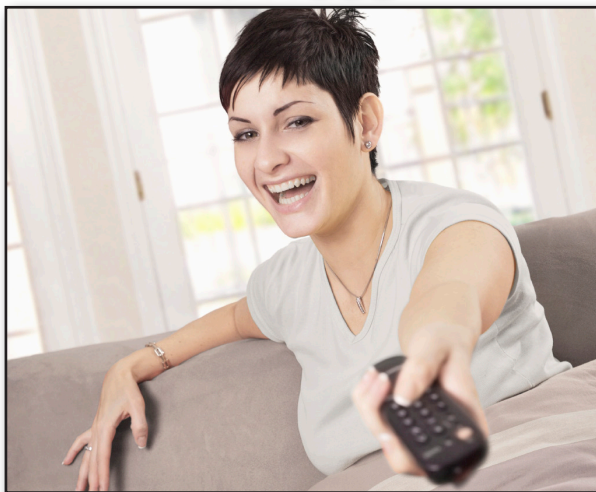


## Prices



### Packages

Digital Premier	\$73.00/mo.
Digital Plus	\$68.00/mo.
Digital Basic	\$24.00/mo.
Movie Paks	\$ Varies
NFL RedZone	\$ Varies
Digital Music	FREE

### Add-On Services

High-Definition Access	\$10.00/mo.
Whole Home DVR	\$5.00/mo.

### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo.
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Add **Whole Home DVR** to access your recordings from any STB in your home.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBest TV

## Digital Television Ashe, Avery & Watauga



# SkyLine SkyBest



## Packages and Channel Line-up Ashe, Avery & Watauga

### Digital Basic \$24.00

1 SkyZhone HD	122 HSN
2 TBN	187 C-SPAN
3 WBTV - CBS	188 C-SPAN2
4 WUNL - PBS	224 WLFG (Living Faith)
5 WCYB - NBC	226 The Inspiration Network
7 WXII - NBC	227 SonLife Broadcasting Network (SBN)
9 WSOC - ABC	230 QVC
10 WJZY - FOX	233 Jewelry TV
11 WCCB - CW	240 Telemundo
12 WMYT - MyTV	257 MOVIES!
14 WHKY - IND	259 LAFF TV
15 WAXN - IND	261 Me-TV
17 WETP - PBS	262 Antenna TV
18 WLNN - MTN	263 ThisTV
20 AppTV	264 Bounce TV
21 Alleghany Community TV	265 GRIT TV
22 Northwestern NC TV	267 Comet
23 The Education Channel	268 Charge!
56 EVINE Live	660 WCOK
72 UNC EX	680 WKSK
73 North Carolina Channel	690 WMCT
74 Rootle	Plus, 50 Digital Music Channels (601-650)
93 PBS Kids	
94 Create PBS	

### Digital Plus \$68.00 Includes all Basic programming

25 The Weather Channel	82 The Science Channel
26 SkyBest Local Weather	83 Destination America
30 FOX Sports Southeast	84 Investigation Discovery
31 ESPN	85 OWN (Oprah Winfrey Network)
32 ESPN 2	90 Discovery Channel
33 ESPN Classic	91 The Learning Channel
34 ESPNNews	92 National Geographic
35 ESPN U	99 Nat Geo Wild
36 FOX Sports Carolinas	100 Animal Planet
37 MASN	101 History
38 MASN 2	106 GSN
39 NFL Network	110 HGTV
40 FOX Sports 1	111 Travel Channel
50 Golf Channel	112 Food Network
52 NBC Sports Network	115 LMN
53 Outdoor Channel	116 Lifetime
55 RFD TV	120 Lifetime Real Women
61 Freeform	121 Oxygen
64 Disney Channel	123 E!
65 Disney XD	126 Discovery Life Channel
69 Cartoon Network	128 WeTV
70 Boomerang	
80 Discovery Family	

### Digital Plus cont.

129 Hallmark	175 FX
130 Hallmark Movies & Mysteries	176 A&E
131 AMC	180 CNN
138 IFC	182 HLN
139 Sundance	183 FOX News Channel
150 American Heroes Channel	184 FOX Business Network
153 TruTV	185 CNBC
154 Cars.TV	186 MSNBC
156 Syfy	192 BBC America
161 Bravo	193 BBC World News
169 WGN America	201 MyDestination.TV
170 TBS	209 Great American Country
171 USA Network	216 Comedy.TV
172 TNT	220 The Hillsong Channel
174 FXX	221 JUCE TV
	222 Smile of a Child

### Digital Premier \$73.00

Includes all Basic & Plus programming

41 FOX Sports 2	109 DIY (Do-It-Yourself)
44 FOX Sports Atlantic	113 Recipe.TV
45 FOX Sports Central	114 FYI
46 FOX Sports Pacific	140 Turner Classic Movies
47 SEC Network	142 FX Movie Channel
48 Tennis Channel	158 Fusion
54 The Sportsman Channel	159 Viceland
63 Disney Jr.	165 Chiller
78 Pets.TV	206 ES.TV
86 Outside TV	225 Daystar

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.

### Movie Paks

#### HBO \$18.00/mo.

300 HBO	324 Showtime Showcase
301 HBO Comedy	325 Showtime Too
302 HBO Family	326 Showtime Women
303 HBO 2	327 Showtime Beyond
304 HBO Signature	330 The Movie Channel
305 HBO Zone	331 The Movie Channel Xtra
	335 FLIX

#### CINEMAX \$16.00/mo.

310 Cinemax
311 ActionMax
312 MoreMax
313 ThrillerMax

#### SHOWTIME/TMC/FLIX \$18.00/mo.

320 Showtime
321 Showtime Extreme
322 Showtime Family Zone
323 Showtime Next

324 Showtime Showcase
325 Showtime Too
326 Showtime Women
327 Showtime Beyond
330 The Movie Channel
331 The Movie Channel Xtra
335 FLIX

#### STARZ/ENCORE \$18.00/mo.

350 Starz
351 Starz Cinema
352 Starz Kids & Family
353 Starz Edge
360 Starz Encore
361 Starz Encore Action
362 Starz Encore Black
363 Starz Encore Classic
364 Starz Encore Suspense
365 Starz Encore Westerns
366 Starz Encore Family

### High-Definition (HD) \$10.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Movie Paks

1300 HBO HD	1100 Animal Planet HD
1310 Cinemax HD	1101 History HD
1320 Showtime HD	1110 HGTV HD
1330 The Movie Channel HD	1111 Travel HD
1350 Starz HD	1112 Food Network HD
	1115 LMN HD
	1116 Lifetime HD
	1121 Oxygen HD
	1123 E! HD
	1129 Hallmark HD
	1130 Hallmark Movies & Mysteries HD
	1148 HD Net Movies
	1149 AXS TV
	1153 TruTV HD
	1154 Cars.TV HD
	1156 Syfy HD
	1161 Bravo HD
	1169 WGN America HD
	1170 TBS HD
	1171 USA Network HD
	1172 TNT HD
	1174 FXX HD
	1175 FX HD
	1176 A&E HD
	1180 CNN HD
	1182 HLN HD
	1183 FOX News Channel HD
	1184 FOX Business Network HD
	1185 CNBC HD
	1186 MSNBC HD
	1192 BBC America HD
	1201 MyDestination.TV HD
	1209 Great American Country HD
	1216 Comedy.TV HD

#### HD Basic

1001 SkyZhone HD	1100 Animal Planet HD
1002 TBN HD	1101 History HD
1003 WBTV-HD - CBS	1110 HGTV HD
1004 WUNL-HD - PBS	1111 Travel HD
1005 WCYB-HD - NBC	1112 Food Network HD
1007 WXII-HD - NBC	1115 LMN HD
1009 WSOC-HD - ABC	1116 Lifetime HD
1010 WJZY-HD - FOX	1121 Oxygen HD
1011 WCCB-HD - CW	1123 E! HD
1012 WMYT-HD - MyTV	1129 Hallmark HD
1014 WHKY-HD - IND	1130 Hallmark Movies & Mysteries HD
1015 WAXN-HD - IND	1148 HD Net Movies
1017 WETP-HD - PBS	1149 AXS TV
1020 AppTV-HD	1153 TruTV HD
1155 Velocity	1154 Cars.TV HD

#### HD Plus

1025 The Weather Channel HD	1175 FX HD
1030 FOX Sports Southeast HD	1176 A&E HD
1031 ESPN HD	1180 CNN HD
1032 ESPN2 HD	1182 HLN HD
1034 ESPNNews HD	1183 FOX News Channel HD
1035 ESPN HD	1184 FOX Business Network HD
1036 FOX Sports Carolinas HD	1185 CNBC HD
1037 MASN HD	1186 MSNBC HD
1038 MASN2 HD	1192 BBC America HD
1039 NFL Network HD	1201 MyDestination.TV HD
1040 FOX Sports 1 HD	1209 Great American Country HD
1050 Golf Channel HD	1216 Comedy.TV HD
1052 NBC Sports Network HD	
1053 Outdoor Channel HD	
1061 Freeform HD	
1064 Disney HD	
1065 Disney XD HD	
1069 Cartoon Network HD	
1080 Discovery Family Channel HD	
1082 Science Channel HD	
1083 Destination America HD	
1084 Investigation Discovery HD	
1090 Discovery Channel HD	
1091 The Learning Channel HD	
1092 National Geographic HD	
1099 Nat Geo Wild HD	

#### HD Premier

1041 FOX Sports 2 HD
1047 SEC Network HD
1063 Disney Jr. HD
1078 Pets.TV HD
1086 Outside TV HD
1109 DIY HD
1113 Recipe.TV HD
1114 FYI HD
1140 Turner Classic Movies HD
1158 Fusion HD
1159 Viceland HD
1206 ES.TV HD

#### A La Carte

1043 NFL RedZone HD (Must subscribe to Digital Plus or Premier to order.)

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV