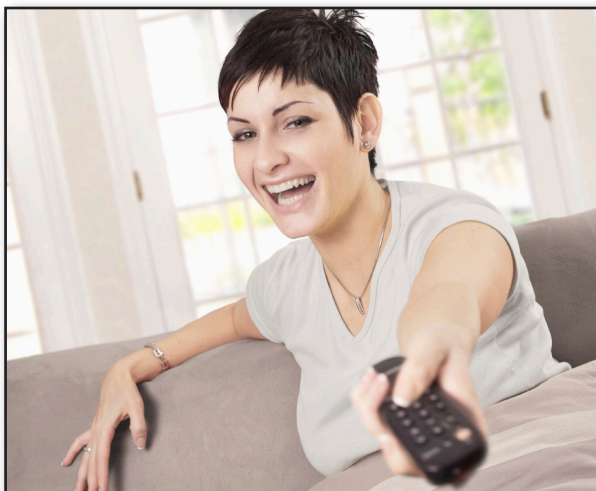


## Prices



### Packages

Digital Premier	\$124.00/mo.
Digital Plus	\$114.00/mo.
Digital Basic	\$34.00/mo.
NFL RedZone (Seasonal)	\$ Varies
Music Choice	\$25.00/mo.

### High-Definition Access

HD Access	\$50.00/mo.
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### Set-Top Boxes (STB)

Set-Top Box	\$3.95/mo
DVR STB - 320 GB	\$8.95/mo.
DVR STB - 1 Terabyte (TB)	\$13.95/mo.

## Troubleshooting

### What channel does my TV need to be on for SkyBest TV to work?

Channel 3 or 4. This will be determined by what is selected in the hardware settings of the set-top box (STB). (Many newer TVs have dedicated inputs that are not dependent on the TV channel.)

### I am unable to see all channels in the guide.

You might have the guide on the Subscribed, HD or Favorites list instead of the All List. Press Guide until you see ALL appear in the left corner of the guide. Or, you may need to check your parental controls. It is possible that certain channels are blocked and will not show up in the guide.

### My remote isn't working properly.

Check your batteries. If they work, make sure the STB device is activated. To activate the STB device, simply push the STB button. Your STB button should turn red when other buttons are pushed.

### There is no signal on the TV, the picture is snowy or the TV picture has blocks or is tiling:

Unplug the power cord from the back of the STB for five seconds. Plug the power cord back up and wait for the STB to reboot. This should restore proper service.

### Set-Top Box (STB)

Never stack any other equipment on top of your STB. If the STB gets too hot, it may stop working properly.

If these topics do not answer your questions, please call Repair Services at 611 or (877) 475-9546.



1 (800) 759-2226 • [www.SkyBestTV.com](http://www.SkyBestTV.com)

\*Some restrictions may apply. Channel line-up and pricing subject to change. Taxes and fees not included. Broadcast TV Fee (\$7) will be applied monthly.

# SkyBestTV

Digital Television  
for Hospitality Businesses  
Ashe, Avery & Watauga



[www.SkyBestTV.com](http://www.SkyBestTV.com)



## Packages and Channel Line-up Ashe, Avery & Watauga

### Digital Basic \$34.00

- |                       |                          |
|-----------------------|--------------------------|
| 1 SkyZhone HD         | 93 World PBS             |
| 2 TBN                 | 94 Create PBS            |
| 3 WBTV - CBS          | 187 C-SPAN               |
| 4 WUNL - PBS          | 188 C-SPAN2              |
| 5 WCYB - NBC          | 224 WLFG - Living        |
| 7 WXII - NBC          | Faith TV                 |
| 9 WSOC - ABC          | 226 The Inspiration      |
| 10 WJZY - FOX         | Network                  |
| 11 WCCB - CW          | 227 SonLife Broadcasting |
| 12 WMYT - MyTV        | Network (SBN)            |
| 14 WHKY - IND         | 230 QVC                  |
| 15 WAXN - IND         | 257 MOVIES!              |
| 17 WETP - PBS         | 259 LAFF TV              |
| 18 WLNN - MTN         | 261 Me-TV                |
| 20 AppTV              | 262 Antenna TV           |
| 21 Allegheny          | 263 ThisTV               |
| Community TV          | 264 Bounce TV            |
| 22 Northwestern NC TV | 265 GRIT TV              |
| 72 UNC EX             | 267 Comet                |
| 73 North Carolina     | 268 Heartland            |
| Channel               | 660 WCOK                 |
| 74 Rootle             | 680 WKSK                 |
|                       | 690 WMCT                 |

### Digital Plus \$114.00

Includes all Basic programming

- |                          |                            |
|--------------------------|----------------------------|
| 25 The Weather Channel   | 80 Discovery Family        |
| 26 SkyBest Local Weather | Channel                    |
| 31 ESPN                  | 82 The Science Channel     |
| 32 ESPN 2                | 83 Destination America     |
| 33 ESPN Classic          | 84 Investigation Discovery |
| 34 ESPNNews              | 85 OWN (Oprah Winfrey      |
| 35 ESPN U                | Network)                   |
| 39 NFL Network           | 90 Discovery Channel       |
| 50 Golf Channel          | 91 The Learning Channel    |
| 52 NBC Sports Network    | 92 National Geographic     |
| 53 Outdoor Channel       | 99 Nat Geo Wild            |
| 55 RFD TV                | 100 Animal Planet          |
| 61 Freeform              | 101 History                |
| 64 Disney Channel        | 106 GSN                    |
| 65 Disney XD             | 110 HGTV                   |
| 69 Cartoon Network       | 111 Travel Channel         |
| 70 Boomerang             | 112 Food Network           |

### Digital Plus continued

- |                            |                          |
|----------------------------|--------------------------|
| 115 LMN                    | 170 TBS                  |
| 116 Lifetime               | 171 USA Network          |
| 120 Lifetime               | 172 TNT                  |
| Real Women                 | 175 FX                   |
| 121 Oxygen                 | 176 A&E                  |
| 123 E!                     | 180 CNN                  |
| 126 Discovery Life Channel | 182 HLN                  |
| 128 WeTV                   | 183 FOX News Channel     |
| 129 Hallmark               | 184 FOX Business Network |
| 130 Hallmark Movies &      | 185 CNBC                 |
| Mysteries                  | 186 MSNBC                |
| 131 AMC                    | 192 BBC America          |
| 138 IFC                    | 193 BBC World News       |
| 139 Sundance               | 201 MyDestination.TV     |
| 150 American Heroes        | 209 Great American       |
| Channel                    | Country                  |
| 153 TruTV                  | 216 Comedy.TV            |
| 154 Cars.TV                | 220 The Hillsong Channel |
| 156 Syfy                   | 221 JUCE TV              |
| 161 Bravo                  | 222 Smile of a Child     |
| 169 WGN America            |                          |

### Digital Premier \$124.00

Includes all Basic & Plus programming

- |                   |                           |
|-------------------|---------------------------|
| 47 SEC Network    | 140 Turner Classic Movies |
| 48 Tennis Channel | 142 FX Movie Channel      |
| 54 The Sportsman  | 152 Esquire               |
| Channel           | 158 Fusion                |
| 63 Disney Jr.     | 159 Viceland              |
| 78 Pets.TV        | 164 Cloo                  |
| 86 Outside TV     | 165 Chiller               |
| 113 Recipe.TV     | 206 ES.TV                 |
| 114 FYI           | 225 Daystar               |

### A La Carte

43 NFL RedZone - Must subscribe to Digital Plus or Premier to order.  
601-650 Music Choice - Must subscribe to Digital Basic or higher to order.

### Digital Video Recording (DVR)

With a Digital Video Recording (DVR) set-top box, you never have to miss your favorite show again! Just set the device to record and you can watch hours of recorded entertainment at your convenience. Digital Video Recording is also known as Personal Video Recording (PVR).

### High-Definition (HD) \$50.00/mo.

Add High-Definition Access for the best quality and sharpest picture.

If you subscribe to HD Access, you will receive HD channels from the digital package to which you are subscribed.

#### HD Basic

- |                     |                        |
|---------------------|------------------------|
| 1001 SkyZhone HD    | 1116 Lifetime HD       |
| 1002 TBN HD         | 1123 E! HD             |
| 1003 WBTV-HD - CBS  | 1129 Hallmark HD       |
| 1004 WUNL-HD - PBS  | 1130 Hallmark Movies & |
| 1005 WCYB-HD - NBC  | Mysteries HD           |
| 1007 WXII-HD - NBC  | 1148 HD Net Movies     |
| 1009 WSOC-HD - ABC  | 1149 AXS TV            |
| 1010 WJZY-HD - FOX  | 1153 TruTV HD          |
| 1011 WCCB-HD - CW   | 1154 Cars.TV HD        |
| 1012 WMYT-HD - MyTV | 1156 Syfy HD           |
| 1014 WHKY-HD - IND  | 1161 Bravo HD          |
| 1015 WAXN-HD - IND  | 1162 Universal HD      |
| 1017 WETP-HD - PBS  | 1169 WGN America HD    |
| 1020 AppTV-HD       | 1170 TBS HD            |
| 1155 Velocity       | 1171 USA Network HD    |

#### HD Plus

- |                             |                              |
|-----------------------------|------------------------------|
| 1025 The Weather Channel HD | 1175 FX HD                   |
| 1031 ESPN HD                | 1176 A&E HD                  |
| 1032 ESPN2 HD               | 1180 CNN HD                  |
| 1034 ESPNNews HD            | 1182 HLN HD                  |
| 1035 ESPNU HD               | 1183 FOX News Channel HD     |
| 1039 NFL Network HD         | 1184 FOX Business Network HD |
| 1050 Golf Channel HD        | 1185 CNBC HD                 |
| 1052 NBC Sports Network HD  | 1186 MSNBC HD                |
| 1053 Outdoor Channel HD     | 1192 BBC America HD          |
| 1061 Freeform HD            | 1201 MyDestination.TV HD     |
| 1064 Disney HD              | 1209 Great American          |
| 1065 Disney XD HD           | Country HD                   |
| 1069 Cartoon Network HD     | 1216 Comedy.TV HD            |

#### HD Premier

- |                           |                     |
|---------------------------|---------------------|
| 1080 Discovery Family     | 1047 SEC Network HD |
| Channel HD                | 1063 Disney Jr. HD  |
| 1082 Science Channel HD   | 1078 Pets.TV HD     |
| 1083 Destination          | 1086 Outside TV HD  |
| America HD                | 1113 Recipe.TV HD   |
| 1084 Investigation        | 1114 FYI HD         |
| Discovery HD              | 1140 Turner Classic |
| 1090 Discovery Channel HD | Movies HD           |
| 1091 The Learning         | 1158 Fusion HD      |
| Channel HD                | 1159 Viceland HD    |
| 1092 National             | 1206 ES.TV HD       |
| Geographic HD             |                     |

#### A La Carte

- |                       |                                 |
|-----------------------|---------------------------------|
| 1100 Animal Planet HD | 1043 NFL RedZone HD             |
| 1101 History HD       | (Must subscribe to Digital Plus |
| 1111 Travel HD        | or Premier to order.)           |
| 1115 LMN HD           |                                 |

To receive HD Access, you will need:

- An HD Television
- An HDMI cable or HD component cables
- HD Access through SkyBest TV